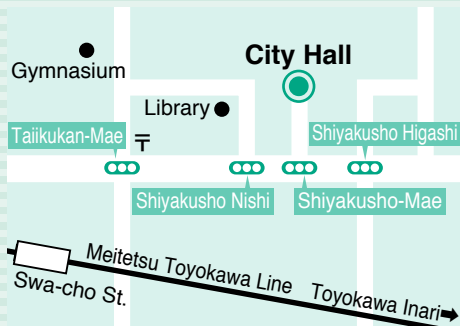
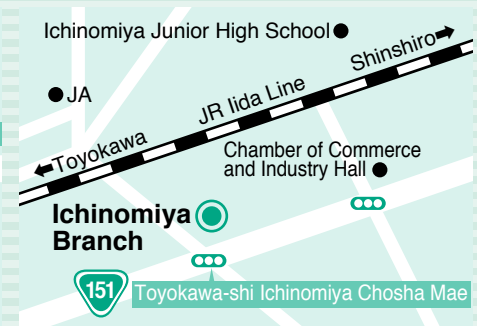

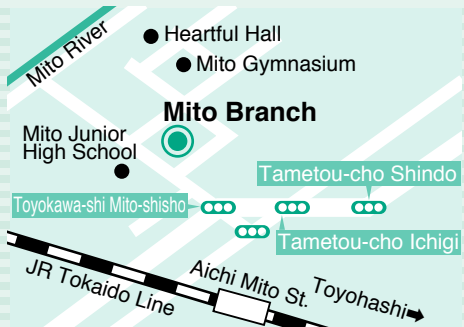



TOYOKAWA LIVING GUIDE BOOK

Toyokawa City Hall and Branches

Open Hours: Monday through Friday from 8:30am to 5:15pm
(Closed on Saturdays, Sundays, National Holidays, Dec.29 to Jan.3)

Toyokawa City Hall office	Ichinomiya Branch	Otowa Branch
		
<p>Address ● 442-8601 Toyokawa-shi, Suwa, 1-1 Tel ● 0533-89-2111 HP ● http://www.city.toyokawa.lg.jp</p>	<p>Address ● 441-1292 Toyokawa-shi, Ichinomiya-cho, Yutaka, 1 Tel ● 0533-93-3111</p>	<p>Address ● 441-0292 Toyokawa-shi, Akasaka-cho, Matsumoto, 250 Tel ● 0533-88-8000</p>

Mito Branch	Kozakai Branch
	
<p>Address ● 441-0392 Toyokawa-shi, Mito-cho, Nishigata-Higurashi, 30 Tel ● 0533-75-2121</p>	<p>Address ● 441-0192 Toyokawa-shi, Kozakai-cho, Obori, 10 Tel ● 0533-78-2111</p>



Emergency Contact for Sudden Illness/Injury

Hospital Department	Days of the Week		Medical Institutions	TEL
Internal Medicine Dept./ Pediatrics Dept.	Weekdays	19:30 ~ 23:30	Kyujitsu Yakan Kyubyo Shinryojo	0533-89-0616
	Saturdays	14:30 ~ 17:30 18:45 ~ 23:30		
	Sundays and National Holidays	8:30 ~ 11:30 12:45 ~ 16:30 17:45 ~ 22:30		
Internal Medicine Dept.	Everyday	23:00 ~ 8:00	City Hospital	0533-86-1111
Surgery Dept.	Weekdays	23:00 ~ 8:00	City Hospital	0533-86-1111
	Saturdays	After office hour of medical institutions ~ 18:00	The duty medical institution listed in Toyokawa Newsletter	
		18:00 ~ 8:00	City Hospital	0533-86-1111
	Sundays and National Holidays	10:00 ~ 18:00	City Hospital	0533-86-1111
18:00 ~ 8:00		The duty medical institution listed in Toyokawa Newsletter		
Dentistry Dept.	Weekdays and Saturdays	20:00 ~ 22:30	Toyokawa Shi Shika Iryo Center	0533-84-7757
	Sundays and National Holidays	9:00 ~ 11:30		

For Accident, Crime, Fire and First Aid etc.

Category	TEL	Responsible Dept. and Div. etc.
Crimes/Traffic Accidents	110	Police Department
Fire/Ambulance	119	Fire Department
Fire Information	0533-89-9902	
Duty Hospital Information	0533-89-0119	
Water Supply Trouble	0533-93-0153	Water Supply Maintenance Div.
Garbage Information	0533-89-2166	Waste Management Div.
Medical Service for holiday and night	0533-89-0616	Kyujitsu Yakan Kyubyo Shinryojo
Voice Mail Service in times of natural disaster	171	NTT Telephone Service
Weather Forecast	177	
Time Signal Service	117	
Telephone system Trouble	113	
Telephone Number Guide	104	

Contact for Moving

Item	Responsible Department, etc.	
	City Hall	Branch Office
Things to file in City Hall or Branch Office	Resident Moving Registration (Moving-in, Moving-out, Change of Address)	Civic Affairs Div. 0533-89-2136 Prio Service Center 0533-89-9191
	National Health Insurance	National Insurance and Pension Div. 0533-89-2135 0533-89-2164 0533-89-2177
	National Pension System	
	The Late-stage Medical Care System for the Elderly, Medical Welfare Service (For child, single parent household, person with physical/mental disability, late-stage senior citizen)	Social Welfare Div. 0533-89-2131
	Physical Disability Certificate, Rehabilitation Certificate, Mental Disability Certificate, Disability Allowance, Disability Welfare Service Recipient Certificate	
	Public Nursing Care Insurance	Elder Care and Nursing Div. 0533-89-2173
	Nursery School	Nursery School Administration Div. 0533-89-2274
	Child Allowance	Child Rearing Support Div. 0533-89-2133
	Motorcycle (up to 125cc)	Municipal Tax Div. 0533-89-2129
	Elementary and Junior high Schools	School Education Div. 0533-88-8033 Child Rearing Support Div. 0533-89-2133
Water Supply System		Water Supply Div. 0533-93-0152
Contact, not in City Hall	Electricity	Toyokawa Branch Office of Chubu Electric Power Co., Ltd. 0120-988-360
	City Gas	Chubu Gas Co., Ltd. 0533-85-7025
	Propane Gas	Respective Dealer
	General Subscriber Telephone	NTT (116)
	Postal Service	Post Office 0570-029-273
Collect Night Soil	District Night Soil Collector	

Toyokawa City Hospital

● ☎ 442-8561 Yawata-cho noji 23
● Tel: 0533-86-1111

Sudden Illness Medical Office for holiday & night

● ☎ 442-0879 Hagiya-cho 3-77-1
● Tel: 0533-89-0616

Emergency Dental Treatment Center

● ☎ 442-0068 Suwa 3-242-3
● Tel: 0533-84-7757

Emergency Medical Services Information Center

☎ 0532-63-1133

When you need medical treatment for sudden illness or injury on holiday or at night, contact Emergency Medical Services Information Center. They will inform you about the appropriate medical institution.



Prevention for Earthquake and Natural Disaster

Disaster Prevention Division

☎ 0533-89-2194

In Toyokawa, Nankai Trough Earthquake is considered as one of the biggest concerns. It is called trench-type earthquake as Great East Japan Earthquake which is caused by distortion of plate covering earth. It is said that it might occur in the next 30 years with 70-80 % of certainty and its scale would be M9.0-M9.1, seismic intensity 5-6. Also many typhoons attack this area from summer to fall. When earthquake or typhoon hits here, public transportation might stop. Elementary and junior high schools and public facilities are designated as emergency evacuation sites in Toyokawa. If you feel danger staying at home due to the natural disaster, you can temporarily use evacuation sites. Evacuation directive is announced by disaster publicity vehicle or ANSHIN MAIL. Please follow the instructions and evacuate to the nearest evacuation site.

■ Disaster Prevention Drill

September 1 is "the Disaster Prevention Day". Every year around this time, total disaster prevention drill is conducted in Toyokawa. Not only Toyokawa Fire Department, Police Department and Self-Defense Force but voluntary organizations, such as voluntary disaster prevention societies, disaster prevention leaders and disaster prevention volunteer coordinators, participate this practical drill. The date for the total disaster prevention drill will be posted on Toyokawa Newsletter. Join actively and understand what to do in times of disaster.

■ Emergency carry-out Items

Let us prepare things of immediate need after disaster occurrence in a bag etc. The possible carry-out weight is about 15 kg for adult man and 10 kg for adult woman.

Things to prepare at least

Drinking water, Emergency Food (for 3 days), Portable radio, Flashlight with spare batteries, Plastic bags, Sanitary goods, Clothes, Work gloves, Glasses, Towel, Tissue paper, Wet tissue paper, Rain gear, Winter clothing, Matches, Lighter, First-aid kit, Household medicine, Medicine book, Food wrap film, Writing equipment, Newspaper, and Valuables (cash, bankbook, driver license and INKAN) etc.

For a household with elderly or nursing care taker(s)

Food, Disposable diapers/underwear, Medicine for chronic disease, Cane, False teeth, Reading glasses, Family's contact, Personal identification, Disability certificate, Mouth wash, Denture cleanser, Nursing care products, Hearing aid etc.

For a household with a pregnant woman or infant(s)

Disposable diapers, Nursing bottle/disposable nursing bottle, Wet paper towels, Baby carrier, Breastfeeding cover, Blanket, Maternity passbook, Gauze handkerchief, Breast pad, Clothes for infant(s), Toys, Paper cups, Spoons, National Health Insurance Certification, Copy of recipient certificate for child medication, Baby food, Powdered milk, Drinking water, Snacks and Allergy-free food etc.

■ Stockpile for Emergency

Store food and drinking water (3 liters per a person a day) for more than 3 days (if possible for 1 week), plastic bags (for garbage and dirt), portable gas stove and so on at home. To store food, purchasing not only preserved food but also general food such as cup noodles, snacks and bread is recommended in addition to your daily food. It is a way of stockpile to refill what is consumed.

■ Earthquake-resistant reinforcement for housing

A massive earthquake might hit your house and cause damage to it. Get earthquake-resistant reinforcement to your house to protect your life and property.

■ Furniture fall prevention

Furniture fall will be a cause of injury and become an obstacle to evacuation. Check the safety in your house regularly.

■ TOYOKAWA ANSHIN MAIL

Toyokawa Anshin Mail is the information about disaster and city administration etc. sent by E-mail to your registered mail address of mobile phone and PC. Weather information such as heavy rain, storm and Tsunami warning is automatically distributed as soon as it is announced by Meteorological Agency. Access



"Toyokawa Anshin Mail (<http://toyokawa.mail-dpt.jp/>)" from your mobile phone or PC and register. You can access from QR code on the left side bottom.

Emergency disaster information is distributed in Portuguese, Spanish, English, Chinese and Vietnamese as well.

■ Toyokawa City Disaster Prevention Application

Toyokawa City Disaster Prevention Application is an official application which distributes disaster prevention information of Toyokawa City. Information from the city, broadcasting from outdoor speakers and disaster information etc. can be received by this application. Please make use of the application as "Portable Disaster Prevention Measures". From respective store, search "豊川市防災アプリ(とよかわしぼうさいアプリ/toyokawashi bosai apuri)" and install the application or install from the QR codes shown below.



App Store



Google Play

■ Communication method for emergency Voice Mail Service for Emergency, "171"

When a natural disaster strikes, it will be hard to communicate with a general subscriber telephone line. When you want to confirm someone's safety, this voice mail service is available.

How to record (within 30 seconds):

171 → 1 → telephone number

How to play back message (within 30 seconds):

171 → 2 → telephone number

■ Let's have disaster prevention meeting with your family

To prepare for earthquakes, let us talk about the way of self-protection with your family. In addition, let us check the contact methods in case of disaster occurrence when you go out for work or school etc.

Division of roles of family members:

Each member's role in times of earthquake

Check dangerous spots:

Check roof tiles and antennas. Are certain flower pots fixed in the balcony?

Ensuring safe space:

Are preventive measures taken for furniture fall and glass shattering?

Check the emergency carry-out items:

Do you have everything you need? Check storage condition and expiration date.

Check contact method and evacuation site:

How to contact when your family is separated. Confirm evacuation site and evacuation route

Neighborhood Association, CHONAIKAI

International and Civic Activity Division

☎ 0533-89-2165

Neighborhood association, CHONAIKAI, is conducted by resident who live in the same area. CHONAIKAI deals with various matters such as natural disaster prevention, crime prevention, traffic safety, garbage collection and so on. It aims to improve welfare of residents. It also provides daily life/public information to residents. Let's join the neighborhood association, CHONAIKAI.

Suspicious person information

Human rights, Crime-Prevention and Public Transportation Division

☎ 0533-89-2149

Suspicious person information is provided from elementary and junior high schools in Toyokawa and Toyokawa City Police Department. It is also posted on the city website with protecting personal information and investigation.

Crime-Prevention Mail

Each elementary and junior high school distributes the crime-prevention mail to guardians who registered. If you wish to register, contact school which your child goes to (It also provides educational information.).



Resident Registration

Civic Affairs Division ☎ 0533-89-2136

On Basic Resident Register, each citizen's name, address, date of birth, sex and so on are recorded. When you change the address or the householder, you need to file for it. The same procedure is required for foreign residents as well.

Registration	Registration Period	Place	Necessary Items	Person to report
Moving-in from another city	Within 14 days of moving-in	City Hall, Branch Office (Ichinomiya, Otowa, Mito, Kozakai) and Prio Service Center	① Moving-out Certificate (Issued at the previous residence place) ② Pension Booklet (only the member) ③ Special Permanent Residence Certificate or Residence Card (only foreign resident) ④ My Number Card	In person or the householder
Moving-out to another city	Just before moving-out		① Inkan ② National Health Insurance Card (only the member) ③ Special Permanent Residence Certificate or Residence Card (only foreign resident) ④ My Number Card (Person who will move in Toyokawa city or move out to another city)	
Moving in Toyokawa city	Within 14 days of moving			
Change of householder	Within 14 days of the change			

- ※ Bring your identification (My Number Card, residence card, passport or driver license and so on).
- ※ Bring My Number Card, when you move the residence. The address on the card will be rewritten.
- ※ In the case of the application by a proxy, not only the proxy statement but its Inkan and identification (such as My Number Card, residence card, passport or driver license) are required.
- ※ You can mail the moving-out notice. When you mail it, enclose ① notification form (date of moving-out, new address, address in Toyokawa, name and telephone number must be written in) ② Return-mail envelope (Put a stamp and write your name and address on it.) ③ Copy of identification (My Number Card, residence card, passport or driver license), ④ Seal registration certificate (Those who registered) and National Health Insurance Card (only the member), then mail it to the Civic Affairs Division. The moving-out certificate will be mailed to you later on.
- ※ Also when you move out from Japan, the moving-out notification is necessary (If you have re-entry visa, it's not necessary.).
- ※ Office Hour: 8:30 am – 5:15 pm (at Prio service counter, 10:00 am – 5:00 pm)
No service on Saturdays, Sundays, holidays and Year-End and New Year Holidays
- ※ Foreign resident means person with another nationality who has mid-and long-term legal stay in Japan or special permanent resident

Registration of Birth, Marriage and so on Civic Affairs Division ☎ 0533-89-2136

If there are any changes in your family such as childbirth, death, marriage, divorce and so on, register it to the Civic Affairs Division.

Birth Registration	Register childbirth to the Civic Affairs Division within 14 days after the birth. Bring a birth registration form with birth certificate, issued by a doctor or a midwife, Inkan, maternity passbook and health insurance card. ※ It must be registered by the father or mother of the child.
Marriage Registration	In a registration of foreign national's marriage, the procedure varies depending on the nationality. Make sure to consult a staff member at the Civic Affairs Division in advance.
Divorce Registration	In a registration of foreign national's divorce, the procedure varies depending on the nationality. Make sure to consult a staff member at the Civic Affairs Division in advance.
Death Registration	Submit death certificate to the Civic Affairs Division. The national health insurance card and so on must be returned at the time. It also must be reported to the consulate of the nationality of the deceased.

Residence Card

Civic Affairs Division ☎ 0533-89-2136

Alien Registration Act was abolished in July 2012 and it turned into the Basic Resident Register system for foreign residents.

■ Eligibility

Mid- and long-term residents and special permanent residents

■ How to renew a residence card

Residence card is renewed at Regional Immigration Bureaus.
For further information, contact Immigration Bureau.

※ Remind yourself to bring your residence card for the procedure.

Seal Registration, Inkan Toroku

Civic Affairs Division ☎ 0533-89-2136

■ Eligibility

Those who are registered in the Toyokawa City Basic Resident Register, aged 15 or older and have mental capacity. Only one Inkan, seal, can be registered per person. A married couple cannot register an Inkan, seal, in common.

■ Required Items for Registration

- ① Inkan, seal (a rubber, worn, chipped, or common Inkan, seal, for a family cannot be registered.)
- ② Your identification (My Number Card, residence card, driver license or passport and so on)

■ Issuance of Seal Registration Certificate

Bring your Inkan, seal, registration card to the Civic Affairs Division. The issuing fee is 200 yen per certificate. The certificate can be issued to a third person if the person has the INKAN, seal, registration card.

Various Certificates

Civic Affairs Division ☎ 0533-89-2136

Various certificates are issued for a fee. For the application, the identification (My Number Card, residence card, driver license or passport and so on) is required. When a person (not a family member) who represents you applies for a certification, the letter of proxy is necessary. The Inkan, seal, registration card is needed to issue the Inkan, seal registration certificate (For Inkan, seal registration certificate, an application by a third person is acceptable even without a letter of proxy.).

■ Certificate Fees

Certificate	Fee
Copy of Residence Certificate	200 yen
Inkan, Seal Registration Certificate	
Copy of Various Registrations (Birth, Marriage, etc.)	350 yen
Various Acceptance Certificates (Birth, Marriage, etc.)	
Copy of Family Register (Koseki Tohon/Shohon)	450 yen

※ Certificates above are issued at City Hall as well as branch offices and Prio Service Center.

Use issuance service at convenience store.

By using My Number Card, respective certificates can be obtained with multi-functional copy machine at convenience stores throughout the country.

■ Eligibility

Person who has My Number Card installed with digital certificate for user certification, and has resident register or permanent address in Toyokawa.

■ Hour

6:30 am – 11:00 pm (Except December 29 – January 3, and maintenance day)

■ How to use

Choose “行政サービス” (Administration Service) on the display of multi-functional copy machine, and follow the instruction guide. It is necessary to scan individual number, enter PIN code (four-digit number), choose certificate and pay the fee.

■ Available certificate

(For those who have resident register, seal registration, and permanent address in Toyokawa)

Copy of Residence Certificate (Jyumin Hyo) of the applicant or the household member: 200 yen per copy

Certificate of Seal Registration (Inkan Toroku Shomeisho) of the applicant: 200 yen per copy

Certificate of Family Register of all registered members or individual member (Koseki Tohon/Shohon) for the applicant and registered member: 450 yen per copy

Copy of Family Register's Attachment: 200 yen per copy

※ Available certificates are the latest certificates. Record of deleted residence certificate, removal of a name from Family Register cannot be obtained.

Branch Offices and Service Counter (except City Hall)

Branch Office: Ichinomiya ☎ 0533-93-3112 / Otowa ☎ 0533-88-8003,

Mito ☎ 0533-76-4705 / Kozakai ☎ 0533-78-4068 / Prio Service Center ☎ 0533-89-9191

Various certificates are also issued at Ichinomiya, Otowa, Mito, Kozakai branch offices and Prio Service Center as well. Interpreter is available only at City Hall. If you have any difficulties to understand Japanese, bring someone who speaks Japanese. Your identification (My Number Card, residence card, driver license or passport and so on) is required for the application.

	Branch Offices	Prio Service Center
Place	Ichinomiya, Otowa, Mito, and Kozakai Branch	Prio Service Center, 5F, Prio Bldg.
Office Days	Monday to Friday (Closed on Saturday, Sunday, holiday, Year-End and New Year Holidays)	Every day (Except Prio closing days, Year-End and New Year Holidays)
Office Hours	8:30 am – 5:15 pm	10:00 am – 7:00 pm (Until 5:00 pm for Change of Address)

Provided Service	Branch Office	Prio Service Center
Copy of Residence Certificate	○	○
Certificate of the registered matters in the Residence Certificate	○	○
Seal Registration	○	○
Copy of Family Register	○	○
Resident Move Registration (※ 1)	○	○
Filing for Family Register (※ 2) (Koseki Tohon / Shohon)	○	○
Applying for Notification Card / Change of Address	○	○
Income Certificate, Tax Exemption Certificate	○	○
Taxation Certificate for Municipal/Prefectural Tax, and Real-Estate Tax etc.	○	○
Tax Payment Certificate for Municipal and Prefectural Tax, and Real-Estate Tax etc.	○	○
Payment of Municipal Taxes	○	○ Only with notification
Tax Payment Certificate for Light Vehicle, Kei	○	○
Re-issue of National Health Insurance Card	○	×
Re-issue of Medical Welfare Beneficiary Certificate etc.	○	×
Water Bill Payment	○	○
Purchase of Oversized Garbage Sticker	○	○
Nursery Fee, Part-time Nursery Fee, Jido Club Fee	○	○

(○ ...Available × ...Not available)

(※ 1) Office hours: 8:30 am – 5:15 pm (at Prio, from 10:00 am) on weekdays. Not available on Saturdays, Sundays and National Holidays.

(※ 2) Except the office hours (8:30 am – 5:15 pm) on weekdays, you can only receive the document. Branch offices are available only during office hours.

My Number (Individual Number) Card

Since January, 2016, the issuance of My Number Card has started. My Number Card is issued by the person's application and can be used as official ID document for the proof of individual number and the person's identification. It is an IC card with which a person can receive various administrative services.

◎ You can select application method.

Application Method	Necessary Items
① Post	ID photo (taken within 6 months), Application form, Envelope
② Smartphone	Application form, Smartphone, Digital face photo
③ PC	Application form, PC, Digital face photo
④ ID Photo Machine	Application form, Fee for the photo ※ The photo machine with Myna-chan (official character) is for the service.

※ It will take 1.5 – 2 months when “Issuance Notification” is delivered from your municipality. The applicant in person is requested to come with necessary documents written on the Issuance Notification to receive My Number Card.

※ If Issuance Notification is not at hand, it can be re-issued at the municipality of your residence certificate.

◎ Necessary things to bring

- My Number Card Issuance Notification (Post card enclosed with information leaflet)
- Notification Card (Only those who have it)
- My Number Card which is close to expiration date (Charge will occur if you cannot bring it.)

[ID document]

①	Official public ID document with face photo Ex: Driver license, residence card (with face photo), passport and special permanent resident certificate etc.
②	ID document with applicant's name and address, or name and date of birth Ex: Health insurance certificate, certificate of long-term care insurance, pension booklet, employee ID and student ID etc.

One of ① or two of ② will be necessary to receive My Number Card.

※ About ID document

- ID document whose name and address are the latest ones corresponding to the person's residence certificate
- Expired documents cannot be used for the person's ID.
- Please show original documents (They will be copied in the issuance procedures.)

4

Tax / Tax Certificates

Municipal Tax Division ☎0533-89-2129
 Municipal Tax Collection Division ☎0533-89-2162
 Property Tax Division ☎0533-89-2130



Resident Tax

Municipal Tax Division ☎ 0533-89-2129

Resident tax consists of prefectural tax and municipal tax. The amount of resident tax is calculated based on the income of the previous year. The resident tax is paid to the office of the municipality where you lived on January 1. If you work for a company, this tax is withdrawn from your monthly salary. However, if you don't work for a company and you run your own business, a tax payment slip is sent to you from the city hall in June.

Light Vehicle Tax

Municipal Tax Division ☎ 0533-89-2129

The light vehicle tax is imposed on those who possess a motorized bicycle, light vehicle, small-sized special motor vehicle or small motorcycle with regular parking place in Toyokawa on April 1 every year. The notification is sent in the middle of May. ※ For automobile tax (which is a prefectural tax imposed on those who possess standard-sized cars etc.), the notification is sent in the beginning of May, and you can pay at a financial institution or a convenience store with the notification.

Tax payment place: Resident Tax, Light Vehicle Tax and Real-Estate Tax

Municipal Tax Collection Division ☎ 0533-89-2162

You can pay the tax at these designated financial institutes: (Toyokawa Shinkin Bank, Mitsubishi UFJ Bank, Himawari Nokyō, Bank of Nagoya, Toyohashi Shoko Shinyo Kumiai, Gmagori Shinkin Bank, Toyohashi Shikin Bank, Okazaki Shinkin Bank, Tokai Rodo Kinko, Aichi-ken Chuo Shinyo Kumiai), City Hall, Ichinomiya Branch, Otowa Branch, Mito and Kozakai Branch. If it's not overdue tax, Japan Post Bank (in Aichi, Gifu, Mie and Shizuoka) and designated convenience stores (only for an amount less than 300,000 yen.) are also available with the notification. Prio Service Center is available as well. If you have an account at a financial institution or Japan Post Bank, you can request the account transfer for tax payment there. Bank account transfer is recommended to save your time of going through the processing procedure every time. For requesting bank account transfer, bring your bankbook and seal, (Inkan) used to open your account, to a bank or post office that you have your account.

Reduction/Exemption and Due Date Extension of Resident Tax/Light Vehicle Tax/Real-Estate Tax

Municipal Tax Division ☎ 0533-89-2129 / Property Tax Division ☎ 0533-89-2130
 Municipal Tax Collection Division ☎ 0533-89-2162

When a taxpayer meets the following conditions, reduction/exemption and due date extension of tax might be accepted.
Resident Tax: The taxpayer is on welfare or he/she is facing financial difficulties without income.
Light Vehicle Tax: The vehicle owned by person with physical disabilities, the vehicle remodeled for the use of person with physical disabilities.
Real-Estate Tax: The taxpayer is on welfare or a victim of disaster.
Due Date Extension of Tax Payment: The taxpayer cannot pay the tax by the due date because the taxpayer's or its family member's illness, injury, loss of property caused by disaster, or theft of property.

Your cooperation is requested for the payment by the due date.

Late payment charge might be added for overdue tax payment, such as **resident tax, light vehicle tax, property tax** and so on. If you default on tax payment, your property might be seized. Please pay the tax before the deadline.

Certifications of Municipal Taxes (Resident Tax/Light Vehicle Tax/Real-Estate Tax)

Property Tax Division ☎ 0533-89-2130
 (Municipal Tax Division ☎ 0533-89-2129 / Municipal Tax Collection Division ☎ 0533-89-2162)

Type of Certification	Fee	ID Confirmation	Place for issue		
			City Hall	Branch Office	Prio Service Center
○ Income Certificate (Shotoku Shomeisho)	200 yen	Necessary	○	○	○
○ Taxation and Income Certificate (Shimin Zei/Kenmin Zei Kazei Shotoku Shomeisho)	200 yen	Necessary	○	○	○
○ Tax Exemption Certificate (Hikazei Shomeisho)	200 yen	Necessary	○	○	○
○ Tax Payment Certificate (Nozei Shomeisho)	200 yen	Necessary	○	○	○
○ Tax Payment Certificate (Corporate Municipal Tax) (Nozei Shomeisho (Hojin Shimin Zei))	200 yen	Necessary	○	—	—
○ Tax Payment Certificate for Light Vehicle Tax (for use in car inspection) (Nozei Shomeisho (Kei Jidosha))	0 yen	Not necessary	○	○	○
○ Certificate of Non-overdue Tax Payment (Taino no nai Shomeisho)	200 yen	Necessary	○	—	—
○ Certificate of Real-Estate Valuation with Description of Tax Imposition Rate (Kotei Shisan Koka Shomeisho)	200 yen	Necessary	○	○	—
○ Certificate of Real-Estate Valuation (Kotei Shisan Hyoka Shomeisho)	200 yen	Necessary	○	○	—
○ Certificate of Real-Estate Ownership (Kotei Shisan Shoyu Shomeisho)	200 yen	Necessary	○	○	—
○ Real-Estate Register Book classified by owner as well as Tax Ledger(Nayose Cho Ken Kazei Dai Cho)	200 yen	Necessary	○	—	—
○ Certificate of Location (Shozai Shomeisho)	200 yen	Necessary	○	—	—

(○ ...Available — ...Not available)

- ※ For certifications with ○, the applicant in person or family/relative members in the same household can apply. Person other than afore-mentioned people needs the applicant's agreement statement or proxy.
- ※ About Tax Payment Certificate for Light Vehicle Tax, confirm the address, name and vehicle number of the tax debtor.
- ※ For ID confirmation, please bring official ID document such as driver license, health insurance certificate, and residence card to protect personal information.



Nursery School/Certified Kodomo-en (category 2 and 3)/Small Childcare Establishment

Nursery School Administration Division
 ☎ 0533-89-2274

To enter nursery school for next school year, the application is accepted around October every year. The eligible child must have the following guardians who cannot take care of the child during daytime. (1)Having a job out-side.

(2)Having a job at home except for housework. (3)Within 8 weeks before and after childbirth(in case of multiple pregnancy, 14 weeks before childbirth). (4)Have disease or physical/mental disability. (5)Taking care of sick or old family member. (6)Recovering from disaster. (7)Looking for a job (only for the first 3 months of the enrollment). (8)Going to vocational training school or university. (9)Other: The necessity of nursery is recognized by the Mayor. Other than above-mentioned cases, application is available at any time as needed.

Kindergarten/Certified Kodomo-en (category 1)

Nursery School Administration Division
 ☎ 0533-89-2274

There are 5 kindergartens in Toyokawa. The entrance application for new student is conducted in every October. The application form is available at each kindergarten.

Elementary School

School Education Division (Otowa Branch)
 ☎ 0533-88-8033

Eligible children are aged 6 and born between April 2 and April 1 the following year. Guidance of medical checkup for new students, and school entrance notifications, are sent to the guardians from the Board of Education.

- **Medical checkup for New Students:** Notification is sent around October, one year before the school entrance year. Please have the medical checkup at the designated time, date and elementary school.
- **School enrollment notification:** School enrollment notification is sent by the end of January of the year the child enter the elementary school.

Junior High School

School Education Division (Otowa Branch)
 ☎ 0533-88-8033

School enrollment notification is sent through the elementary school to a guardian of the child who is going to enter the junior high school. If you require your child enter a national or private junior high school, or special needs school, please inform it to the child's homeroom teacher.

Transfer of Elementary and Junior High School

School Education Division (Otowa Branch)
 ☎ 0533-88-8033

Transfer from a school in Toyokawa to a school outside of Toyokawa

Get the document for transfer at school which your child currently goes to. After the moving and resident registration, submit the document to the Board of Education of the school district there.

Transfer from a school to another school in Toyokawa

Get the document for transfer at school which your child currently goes to. After the moving and resident registration, submit the document to the School

Education Division, the Child Rearing Support Division, Ichinomiya Branch, Mito Branch or Kozakai Branch.

Transfer from a school outside of Toyokawa to a school in Toyokawa

After the resident registration, submit the document of transfer schools to the School Education Division, the Child Rearing Support Division, Ichinomiya Branch, Mito Branch or Kozakai Branch.

Jido Club

Child Rearing Support Division
 ☎ 0533-89-2133

This project provides after school child care for elementary school students whose guardians are not at home due to work and so on.

[Date and Time] Week days: Until 6:00 pm / Spring, Summer and Winter Holidays: From 8:00 am to 6:00 pm. If you require, it is available until 7:00 pm. (In the case, the application is necessary.) ※ There are exceptions (Closed on Saturdays, Sundays, national holidays in April and May, Obon holidays, and Year-End and New Year Holidays).

[Eligibility] Elementary school students whose guardians are not at home after school due to work and so on.

[Fee] The monthly fee is 7,500 yen (13,000 yen in August). If you require overtime child care, 1,000 yen is added each month. ※ There are exceptions.

[Application] Fill in the designated application form, then submit it to the Child Rearing Support Division. Regarding the Jido Club (Mochinoki, Skip, Friend, Flap, Kids, Sakura and Tsubame) operated by the Guardian Association, directly apply to each club.

Child Allowance, JIDO TEATE

Child Rearing Support Division
 ☎ 0533-89-2133

The child allowance is paid to a person who are raising children until the age of finishing junior high school. The application is necessary.

[Monthly Payment of the Allowance]

Under 3 years old: 15,000 yen / 3 year old and older until the age of finishing elementary school: 10,000 yen (From the 3rd child, 15,000 yen) / Junior high school student: 10,000 yen

※ If the income is over the limit amount, the allowance is 5,000 yen per child.

[In the following cases, the report is necessary.]

- ① When the number of children increased due to birth and so on.
- ② When you move out from Toyokawa.
- ③ When you stop rearing children or living together.
- ④ When you change the address, name, bank account and so on.

■ Application for Child Allowance, JIDO TEATE

Application is available at the Child Rearing Support Division, Ichinomiya Branch, Otowa Branch, Mito Branch and Kozakai Branch.

When you suspect child abuse, contact the number below for report or consultation.

Dial for Child Consultation Center (Child Abuse): 189
 ※ or the Child Rearing Support Division: 0533-89-2133

Child Health Consultation

Health Center (Hoken Center)
 ☎ 0533-89-0610

Child Health Consultation is available (Pregnancy - 15 year old child).

6

National Health Insurance

Insurance and Pension Division
(National Health Insurance Benefit Section) ☎0533-89-2135
(Welfare and Medicare Service Section) ☎0533-89-2177



National Health Insurance

Insurance and Pension Division (National Health Insurance Benefit Section) ☎ 0533-89-2135

The purpose of this insurance is mutual aid that the subscribers pay money (premium) in advance and spend the money for medical care charge. Those who have a residence certification in Toyokawa, except a person who is on welfare or subscribes to other health insurance, must subscribe to the National Health Insurance.

■ Application for joining National Health Insurance is recommended as soon as you become eligible.

The day of joining National Health Insurance is the day of moving in, the day of leaving welfare benefit plan, or the day when you lost qualification of social insurance and so on. It is not the day when you file for it.

Please do your filing **within 14 days** of the occurrence of reason for applying for the qualification. If the filing is late, the insurance service is not available for that period but the insurance premium occurs from that point of time (2 years maximum), and the medical expense during this period needs to be fully covered by the person.

■ Procedure for National Health Insurance, NHI

The procedure is required within 14 days of following occasions.

Occasion		Required Item
Joining NHI	Moving-in Toyokawa City	Residence Card, Passport, Moving-out Certification from another city
	Leaving Social Health Insurance	Residence Card, Passport, Certification of Leaving Social Health Insurance
	Giving Birth	Residence Card, Passport, Parent's Insurance Card, Birth Registration Certificate
	Leaving Welfare Benefit Plan	Residence Card, Passport, Notification of Leaving Welfare Benefit Plan
Leaving NHI	Moving-out of Toyokawa City	Residence Card, Passport, Insurance Card
	Joining Social Health Insurance	NHI Card, Social Health Insurance Card
	Death	NHI Card, Bank Book
	Becoming a Welfare Recipient	NHI Card, Notification of Welfare Benefit Recipient
Others	Changing address, name or household	NHI Card
	Lost or unusable health insurance card	ID Certificate (Residence Card etc.), Unusable Health Insurance Card
	A family member's (except the householder) moving-out for his/her education at school etc.	NHI Card, Student Registration Certificate or Copy of Student ID Card

※ For the registration, householder's and applicant's My Number (individual number card or notification card etc.) is also required. When you join NHI, My Number of your family member's who joins NHI, is also required.

※ When you join social health insurance at your working place, it might take time to receive your insurance card. The NHI cannot cover your medical expenses from the day of obtaining eligibility for social health insurance. Please be aware that if NHI covers insurance of afore-mentioned period, that part of medical expense needs to be paid back by the person.

Insurance Premium

National Health Insurance, NHI, premium is calculated in August based on the previous year's income and the number of subscribers. The premium payment is divided by eight times. The payment notification will be mailed to the householder who is a tax debtor. Premium for nursing-care insurance is added to the premium of medication and support for late stage senior citizens in case of persons who are aged 40-64. Reduction system is available if the household's previous total annual income doesn't reach the standard. There is also a system for reduction/exemption of the insurance premium.

Acceptable benefits and allowances from NHI, National Health Insurance

If you show your NHI card at the counter in a hospital, you pay 20-30 % (the rate depends on your age) of your medical fee and NHI covers the rest of the fee. If you apply, you can receive medical expenses, high-cost medical care benefits, transportation benefits, childbirth allowance, funeral benefits and additional medical support benefits for tuberculosis.

7

National Pension/Long-Term Care Insurance

Insurance and Pension Division (National Pension Section) ☎0533-89-2177
Elder Care and Nursing Division ☎0533-89-2173



National Pension (Kokumin Nenkin)

Insurance and Pension Division
(National Pension Section) ☎ 0533-89-2177

Everyone who lives in Japan aged between 20 and 59 is obliged to enroll in the National Pension Program. This program provides a benefit for the elderly, disabled and widows/widowers to help sustain them financially. When you become 20 years old, the application form is sent to you from the Japan Pension Service. Fill in the application form and submit it to the Insurance and Pension Division.

■ Pension Premium

The amount of pension premium is fixed and amended every year. Some reduction systems are available for persons who have difficulties with the payment. The premium notification is sent from Toyokawa Pension Office (0533-89-4042). In the case of advanced payment and bank account transfer, the reduction is available.

■ Employees Pension

The Employees Pension Scheme has been designed to add the benefit above that of the National Pension, for the life after retirement. When you are employed at a company or an organization, you are automatically enrolled in this program. The premium is paid half and half by the employer and the subscriber.

■ Lump-Sum Withdrawal

You can receive some amount of lump-sum withdrawal when you go back to your country. The application form is available at Toyokawa Pension Office. Fill in the form and send it to the Japan Pension Service within two years after you left Japan.

However, when you leave Japan with re-entry permission, you cannot apply for a lump-sum withdrawal within the valid term of the re-entry permission or during stay.

Long-Term Care Insurance (Kaigo Hoken)

Elder Care and Nursing Division ☎ 0533-89-2173

■ Long-Term Care Insurance System (Kaigo Hoken)
This is a system of insurance to support people who require care with entire society.

■ Eligibility

- (1) People aged 65 and older (Category 1 insured persons)
- (2) People aged 40-64 covered by a health insurance program (Category 2 insured persons)

■ Insurance Premium

- (1) People aged 65 and older (Category 1 insured persons):
The insurance premium is deducted from pension benefit, or paying by the notification or bank account transfer is required.
- (2) People aged 40-64 (Category 2 insured persons):
The insurance premium is collected together with health insurance premium.

■ Long-Term Care Service / Long-Term Care Support Service

- (1) The care service is provided to a person who is certified as care level from 1 to 5. The level 5 is the severest. Take counsel with a home care support service agency.
- (2) The support service is provided to a person who is certified as support level 1 or 2. This service aims to stabilize and improve support level 1 & 2 person's lives.



Housing

Building Division ☎ 0533-89-2144

■ Application for Municipal Housing, Shi-Ei Jutaku

[Eligible Applicants]

- (1) An applicant has a residence or working place in Toyokawa.
- (2) An applicant has a family who is living together or will live together with the applicant (concubinary or its betrothed are included.).
- (3) It is apparent that the applicant and its family currently have housing problem.
- (4) The applicant's income meets the requirement income standard in the bylaw of Public Housing.
- (5) The applicant has no overdue taxes (including installment payment tax).
- (6) The prospective residents do NOT belong to any crime syndicates, so-called Boryokudan.

[Periodic Application]

The periodic application is announced on "Toyokawa Newsletter" of April 1, July 1, October 1 and January 1 edition and city HP. The residents are selected by lottery.

[Occasional Application]

This means first-come-first-served application. For further information, contact the Building Division.

■ Application for Prefectural Housing, Ken-Ei Jutaku

There are two ways; first-come-first-served basis and lottery

1) Application for first-come-first-served basis

Application Period: April-July, August-November, December-March. Bring the necessary documents to each prefectural housing management office.

2) Application for lottery

Application Period: January, May and September. Send the necessary documents to the office below.

[Eligible Applicants (General)]

- (1) An applicant has a family who is living together or will live together with the applicant (concubinary or its betrothed are included.).
 - (2) It is apparent that the applicant and its family currently have housing problem.
 - (3) An applicant's income meets the requirement income standard in the bylaw of Aichi prefectural housing.
 - (4) An applicant, including the family members who are living with the applicant, does NOT belong to any crime syndicates, so-called Boryokudan.
 - (5) An applicant has no unpaid house rent, compensation for damages and other unpaid expenses of prefectural housing contract.
- ※ The application form is available at the Building Division at Toyokawa City Hall (North Bldg. 4F). Depending on the situation, more documents might be required. Not only General, but also there are categories of Welfare (Special) and Closer Living Arrangement. For further information, contact the office up on the right.

[Contact]

Mikawa Jutaku Kanri Jimusho, Higashi-Mikawa Branch Office

Address: 6 Imabashi-cho, Toyohashi, Ken Higashi-Mikawa
 Kensetsu Jimusho 1F, 440-0801 Tel: 0532-53-5616

Water Supply

Toyokawa City Water Supply and Sewage Service Center

(Payment) ☎ 0533-93-0151
 (Water Supply Equipment) ☎ 0533-93-3216

■ Notification about water service

[For use of water service]

- (1) Start of water use or halt of water use
- (2) Changing the address to which payment notification is sent
- (3) Changing water service user

(Contact) Toyokawa City Water Supply and Sewage Service Center (Payment)
 Tel: 0533-93-0151

[For water supply equipment]

- (1) Changing ownership of water service

(Contact) Toyokawa City Water Supply and Sewage Service Center (Water Supply Equipment)
 Tel: 0533-93-3216

■ Payment of Water Charge

Water is metered once in two months and the water charge is billed the next month of the metering. For the payment, bank account transfer and the water charge payment notification are available (Credit card payment is not acceptable.).

■ Water Leak

When you need to fix water leaking in your house, contact a plumber designated by city (You have to pay the expenses.). About designated plumbers, see city HP. For subsurface leakage etc., a part of leaked water charge will be reduced from your water fee payment, but not all the leaking period is acceptable. For more information, contact Toyokawa City Water Supply and Sewage Service Center (Payment).
 Tel: 0533-93-0151





Type of Garbage and Garbage Collection Days

Please correctly sort out garbage and put it at garbage station of your residential area from sunrise by 8:30 am on the garbage collection day following the disposal rules.

The garbage collection day is determined in each school district and community. Confirm the place where the garbage collection site is.

The Waste Management Division distributes “Rules on Garbage” (Editions in 6 languages are also available.). Make sure the rules how to classify and put out burnable garbage, non-burnable garbage, hazardous garbage, resources (plastic bottle, so-called PET bottle, cans and so on) and oversized garbage with it.

Burnable Garbage: (twice a week)

Food garbage (Drain the garbage off.), wood waste, plastic containers, styrofoams and so on (Put the garbage in a designated bag of burnable garbage.).

Non-burnable Garbage: (twice a month)

Ceramics, small home electrical appliances (such as hot pot and steam iron), knives, glass products, umbrellas, light bulbs and so on (Put the garbage in a designated bag of non-burnable garbage, then bring it to the designated garbage collection place.)

Hazardous Garbage: (Once or twice a month, it varies depending on the region.)

Spray cans, gas lighters, fluorescent tubes, mercury thermometers, batteries

Resources/Recyclables: (once a week)

Metal items, cans, bottles, paper, used clothes, towels, plastic (PET) bottles, white foam trays

Oversized Garbage Disposal

■ **Direct Carried-in (free of charge)**

Directly carry oversized garbage into Sodaigomi Uketsuke Center, oversized garbage collection center.

■ **Sodaigomi Uketsuke Center, oversized garbage collection center**

Collection day: Every day

(excluding December 31-January 3 of the following year)

Collection hour: 9:00 am – 4:30 pm

Recycle charge is required when you discard home electric appliances (TVs, air-conditioners, washing machines, cloth dryers, refrigerators and freezers). In principle, they must be returned to the home electric retail stores where you purchased them, but you can also bring them into the designated collection place (Nittsu

Higashi Aichi Unyu / Okayamaken Kamotsu Unso).

When you take them to the Sodaigomi Uketsuke Center, 520 yen is charged as the transportation fee to the designated place.

■ **Individual Garbage Collection (The collection fee is charged.)**

Individual garbage collection from your home to the Sodaigomi Uketsuke Center is available. The fee is 1,050 yen per item. For home electric appliances, 2,100 yen and Recycle Ticket per item are needed. You need to make a reservation by phone (Tel: 0533-89-2174) at least 3 days before the collection day for the individual garbage collection. “Sodaigomi, oversized garbage, sticker” is required for the collection fee. Put the “Sodaigomi sticker” on the oversized garbage and put it outside the front door of your house on the morning of collection day. You can purchase the “Sodaigomi sticker” at the following places.

■ **Places of Sale:** The Waste Management Division, branch offices, Prio Service Center, JA Toyokawa head quarter and its branch offices, DCM Kahma Toyokawa Higashi and Toyokawa Nishi, Toyokawa Masaoka, Kahma At Home Ko and Coop Aichi Coop Suwa

Non-charge small truck rental system for carrying garbage

Non-charge small truck rental system for carrying household garbage is available for people who live in Toyokawa. Using this system, you can carry the garbage to the designated facilities, such as Sodaigomi Uketsuke Center, Sangatsuda Final Disposal Site, Garbage Disposal Plant, Recycling Facilities and so on, with the small automatic truck. The rental fee and the gasoline fee are free of charge. Call the Waste Management Division (Tel: 0533-89-2166) for the application. The service is not available for carrying garbage occurring from business activities or transporting things for moving.

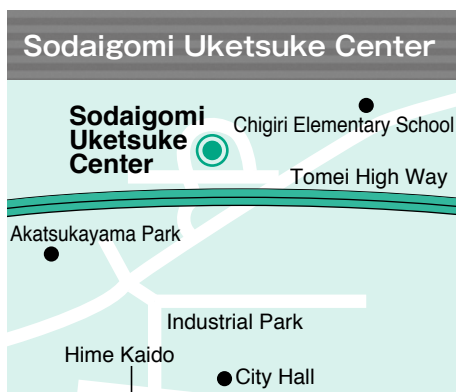
Available day: Every day (excluding December 31 – January 3 of the following year)

Available time: 9:00 am – noon or 1:00 pm – 4:00 pm

Available area: Inside Toyokawa City

※ **Application is distributed for separation of garbage/resources.**

There is distribution service of an application “San Aru, 3 R (in four languages)” which provides information of garbage collection days and its separation etc. It is a free application with functions by which you can easily search separation method and collection days of resources and garbage (Communication fee is to be covered by the user.).





Embassy / Consulate / Immigration Bureau

■ Embassy of Brasil in Tokyo

〒107-8633 Tokyo-to minato-ku kita aoyama 2-11-12
Tel: 03-3404-5211
(URL: <http://tquio.itamaraty.gov.br/pt-br/>)

■ Consulate of Brasil in Nagoya

〒460-0002 Nagoya-shi naka-ku marunouchi 1-10-29
Shirakawa daihachi Bldg. 2F
Tel: 052-222-1077
(URL: <http://nagoia.itamaraty.gov.br/ja/>)

■ Nagoya Immigration Bureau

General Information Center for Foreign Residents
〒455-8601 Nagoya-shi minato-ku shoho-cho 5-18
Tel: 0570-013-904
(Corresponding language: Japanese, English, Chinese, Spanish, Portuguese and Filipino from 8:30 am to 4:00 pm on week days)

■ Nagoya Immigration Bureau, Toyohashi Port Branch Office

〒441-8075 Toyohashi-shi jinnofuto-cho 3-11
Toyohashi kowan godochosha
Tel: 0532-32-6567

Consultation Service

International and Civic Activity Division
☎ 0533-89-2158
Toyokawa International Association
☎ 0533-83-1571

Toyokawa City has consultation services in English, Portuguese, Chinese and Vietnamese. They also support procedures at City Hall and provide useful information. When you have any questions or concerns, feel free to ask them. The office hours is from 8:30 am to 5:15 pm. At Toyokawa International Association, consultation service is available in English, Chinese, Spanish and Portuguese from 8:30 am to 5:15 pm.

Other Consultation Service Desks for Foreign Residents

■ Aichi International Association Multicultural Center

Tel: 052-961-7902

- Consultation: From Monday to Saturday, 10:00 am – 6:00 pm (Corresponding language: Portuguese, Spanish, Chinese, English, Filipino and Vietnamese)
- Lawyer Consultation for Foreign Residents (free of charge): On the 2nd and 4th Friday, 1:00 pm – 4:00 pm (Reservation is required. Portuguese interpretation is available.)

■ Lawyer Consultation for Foreign Residents (free of charge) Okazaki city

- On the 1st and 3rd Thursday, 1:00 pm – 4:00 pm (Corresponding language: Portuguese, Spanish, English, Chinese, Filipino, Korean and other languages)

Japanese Language Classes

International and Civic Activity Division
☎ 0533-89-2158
Toyokawa International Association
☎ 0533-83-1571

Toyokawa City provides a Japanese Language Course, KOGITSUNE-KYOSHITSU, to children of foreign nationals who do not enroll in school, are refusing to go to school, or have difficulty with daily conversation in Japanese. It is held from Monday to Thursday, from 2:00 pm to 6:00 pm on the 5th floor of Prio Bldg. The tuition is free of charge but the insurance fee is required. Toyokawa International Association holds Japanese classes on Saturday, from 7:45 pm to 9:00 pm, at Toyokawa-shi Kinro Fukushi Kaikan. As the makeup classes, conversation class (6:00 pm – 6:50 pm) and Kanji class (7:00 pm – 7:30 pm) are also available. There are about 20 times in each term. They also provides Japanese classes on the 5th floor of Prio Bldg. from Tuesday to Thursday (10:30 am – noon). Please contact Toyokawa International Association for details.

Job Hunting/Consultation on Labor Matters

For job hunting, contact the public job placement office, Hello Work, and for labor matters (unlawful dismissal, labor accident, social insurance participation refusal, wage nonpayment and so on), contact Labor Standards Inspection Office.

Job Hunting:

■ Hello Work Toyokawa

〒442-0888 Toyokawa-shi chitosedori 1-34
Tel: 0533-86-3178

(Portuguese interpretation: Tuesday, Wednesday and Thursday 9:00 am-noon, 1:00 pm-5:00 pm)

■ Toyohashi Employment Center for Foreigners

〒440-8507 Toyohashi-shi daikoku-cho 73 Daikoku Bldg. 2F

Tel: 0532-57-1356

(Portuguese and English interpretation: From Monday to Friday 9:30 am – noon, 1:00 pm – 4:00 pm, Spanish interpretation: Wednesday, Thursday and Friday 9:30 am – noon, 1:00 pm – 4:00 pm)

Consultation on Labor Matters:

■ Toyohashi Labor Standards Inspection Office, Advisor for Foreign Workers

〒440-8506 Toyohashi-shi daikoku-cho 111
Toyohashi chiho godochosha 6F

Tel: 0532-54-1192 (Portuguese interpretation: Monday, Wednesday and Friday 9:30 am – noon, 1:00 pm – 3:30 pm)

■ Aichi Labor Bureau, Advisor for Foreign Workers

〒460-8507 Nagoya-shi naka-ku sannomaru 2-5-1
Nagoya godochosha daiginokan 2F

Tel: 052-972-0253 (Portuguese interpretation: From Tuesday to Friday 9:30 am – noon, 1:00 pm – 4:00 pm, English interpretation: Tuesday and Thursday 9:30 am – noon, 1:00 pm – 4:00 pm)



Facility Name	Address	Telephone
Sakuragaoka Museum	Sakuragaoka-cho 79-2	☎0533-85-3775
Cultural Hall	Daida-cho 1-20-4	☎0533-84-8411
Otowa Cultural Hall (Windia Hall)	Akasaka-cho matsumoto 250	☎0533-88-8010
Mito Cultural Hall (Heartful Hall)	Mito-cho hiroishi higurashi 146	☎0533-76-3720
Kozakai Cultural Hall (Freuden Hall)	Ina-cho araya 97-2	☎0533-78-3000
City Library (Geo Space) Regional Information Library	Suwa 1-63	☎0533-85-5536
Otowa Library	Akasaka-cho nishiura 47-1	☎0533-80-1355
Mito Library	Mito-cho hiroishi higurashi 146	☎0533-56-3538
Ichinomiya Library	Kaminagayama-cho konakobara 1-500	☎0533-93-6069
Kozakai Library	Shuku-cho kodoji 40	☎0533-72-2169
Museum of History, Pine Tree Lined Street of Goyu	Goyu-cho miyoshi 183	☎0533-88-5120
Sports Gymnasium	Suwa 3-246	☎0533-86-5175
Gymnasium for Martial Arts	Yawata-cho yagoro 105	☎0533-84-5757
Track-and-Field Stadium	Suwa 1-80	☎0533-55-6152
Kozakai B & G Marine Center	Shinozuka-cho suyashita 97	☎0533-73-1850
Municipal Soccer Stadium	Ogi-cho yamanooku 162-1	☎0533-88-8036
Agriculture Training Center	Ichinomiya-cho yutaka 1	☎0533-93-0159
Mito Gymnasium	Mito-cho hiroishi higurashi 148	☎0533-76-2821
Miyukihama Mini Golf Course	Mito-cho miyukihama ichigochi 1-28	☎0533-76-2591
Kashiwagihama Mini Golf Course	Hirai-cho yoshizoe 10-1	☎0533-72-2770
Otowa Athletic Park	Hagi-cho kuchisaruda 1	☎0533-88-6977
Kinro Fukushi Kaikan	Shinmichi-cho 1-1-3	☎0533-84-6515
Community Hall, Fureai Koryu Kan (Spa "Hongu-No-Yu")	Kaminagayama-cho hongushita 1-1685	☎0533-92-1880
Akatsukayama Park	Ichida-cho higashi tsutsumiue 1-30	☎0533-89-8891
Mikawa Kokubunniji-Temple Historical Museum and Park (Mikawa Tenpyo no Sato Museum)	Yawata-cho ninji 127-1	☎0533-88-5881
Higashi Mikawa Furusato Park	Goyu-cho tagigairi 11-2	☎0533-87-9301
Toyokawa Shi Heiwa Koryukan (World War II Memorial Center)	Honohara 3-13-2	☎0533-95-3069
Ohashiya (former traditional inn "Koiya")	Akasaka-cho benisato 127-1	☎0533-56-2677
Ichinomiya Water Filtration Plant	Ichinomiya-cho nishiki 28	☎0533-92-1616
Toyokawa Water Filtration Plant	Hirao-cho gotanda 26-30	☎0533-87-3868
Garbage Disposal Plant	Hirao-cho oyazaka 50	☎0533-87-4010
Sangatsuda Final Disposal Plant	Chigiri-cho sangatsuda 61-1	☎0533-83-2040
Funeral Hall (Cremation)	Mito-cho toyoasawa hikitsuri 80-1	☎0533-77-2277
Oversized Garbage Collection Center	Chigiri-cho kaminishinoya 61-1	☎0533-89-2174
Recycling Facilities	Nagakusa-cho misasaki 28-1	☎0533-56-8878

Facility Name	Address	Telephone
Health and Welfare Center (Ikamaikan)	Kaminagayama-cho hongushita 1-1685	☎0533-92-1388
Social Welfare Hall (With Toyokawa)	Suwa 3-242	☎0533-83-5211
East Area Regional Comprehensive Support Center	Kaminagayama-cho hongushita 1-1685	☎0533-93-0801
South Area Regional Comprehensive Support Center	Yamamichi-cho 2-49	☎0533-89-8820
North Area Regional Comprehensive Support Center	Hirao-cho oyazaka 36	☎0533-88-7260
West Area Regional Comprehensive Support Center	Ko-cho shimogawara 61-2	☎0533-88-8005
Suwanishi Area Civic Activity Support Center	Suwa nishimachi 2-158-1	☎0533-89-9110
Child Rearing Support Center	Suwa 3-300	☎0533-89-1398
Health Center, Hoken Center	Hagiyama-cho 3-77-1	☎0533-89-0610
Emergency Dental Treatment Center (Toyokawa Shi Shika Iryo Center)	Suwa 3-242-3	☎0533-84-7757
Toyokawa City Hospital	Yawata-cho noji 23	☎0533-86-1111
Sudden Illness Medical Office for holiday & night	Hagiyama-cho 3-77-1	☎0533-89-0616
Yane no Nippo Hall (Municipal Event Hall)	Suwa 3-300	☎0533-89-3000
Toyokawa Volunteer & Civic Activity Center Prio	Suwa 3-300	☎0533-89-9070
Toyokawa International Association (TIA)	Shinmichi-cho 1-1-3	☎0533-83-1571
Toyokawa Tourist Association	Suwa 3-133 (Prio Bldg. 5F)	☎0533-89-2206
Toyokawa Cultural Association	Sakuragaoka-cho 79-2	☎0533-89-7082
Toyokawa Child Education Association	Shinmichi-cho 1-1-3	☎0533-89-2134
Toyokawa Human Resource Center for Elderly	Kanaya nishimachi 3-1	☎0533-84-1851
Home Medical Care Service Center	Yamamichi-cho 2-49	☎0533-89-3179
Suwa Public Parking Lot	Suwa 3-130 · 3-135	☎0533-89-3000
Parking Lot at Toyokawa Station East	Toyokawa-cho hedori 4-4	☎0533-86-4047
Fire Department	Suwa 3-219	☎0533-89-0119
Toyokawa Police Department	Suwa 3-245	☎0533-89-0110
Toyokawa Public Health Center, Hokenjo	Suwa 3-237	☎0533-86-3188
Fire Department Command Center(Located in Toyohashi Naka Fire Department)	Toyohashi-shi higashi matsuyama-cho 23	☎0532-51-2075
Japan Post Co., Ltd., Toyokawa Post Office (counter service)	Suwa 1-57	☎0570-029-273
Japan Post Co., Ltd., Toyokawa Post Office (delivery service)	Suwa 1-57	☎0570-029-273
Higashi Mikawa Driver License Center	Kanaya nishimachi 2-7	☎0533-85-7181
Nagoya Legal Affairs Bureau, Toyokawa Branch	Kanaya nishimachi 3-3	☎0533-86-2097
Nagoya Legal Affairs Bureau, Toyohashi Branch	Toyohashi-shi daikoku-cho 111	☎0532-54-9278
Hello Work, Toyokawa	Chitose dori 1-34	☎0533-86-3178
Toyokawa Pension Office	Kanaya-cho 32	☎0533-89-4042
Toyokawa Chamber of Commerce and Industry	Toyokawa-cho hedori 4-4	☎0533-86-4101
Ground Self-Defense Force, Camp Toyokawa	Honohara 1-1	☎0533-86-3151
Nagoya Regional Immigration Bureau	Nagoya-shi minato-ku shoho-cho 5-18	☎052-559-2150
Nagoya Regional Immigration Bureau, Toyoyashi Office	Toyohashi-shi jinnofuto 3-11	☎0532-32-6567