



TOYOKAWA LIVING GUIDEBOOK

Toyokawa City Hall and Branches
Open Hours: Monday through Friday from 8:30am to 5:15pm
(Closed on Saturdays, Sundays, National Holidays, Dec.29 to Jan.3)



Toyokawa City Website

Multilingual information on Toyokawa city is available.
For details, scan the two-dimensional code below.



Issued in September 2025

Toyokawa City Hall
International and Civic Activity Division
〒442-8601 Toyokawa-shi, Suwa 1-1
TEL: 0533-89-2158 FAX: 0533-95-0010
E-mail: kyodokokusai@city.toyokawa.lg.jp

1. Emergency contact /Change of Residence

Emergency Contact for Sudden Illness/Injury

Hospital Department	Days of the Week	Office Hour	Medical Institutions	TEL
Internal Medicine Dept./Pediatrics Dept.	Weekdays	19:30 – 22:30	Kyujitsu Yakan Kyubyo Shinryojo	0533-89-0616
	Saturdays	14:30 – 17:30 18:45 – 22:30		
	Sundays and National Holidays	8:30 – 11:30 12:45 – 16:30 17:45 – 22:30		
Internal Medicine Dept.	Everyday	23:00 – 8:00	City Hospital	0533-86-1111
Surgery Dept.	Weekdays	After regular consultation hours – 8:00, the following morning	City Hospital	0533-86-1111
	Saturdays	After regular consultation hours – 18:00	The duty medical institution listed in Toyokawa Newsletter	
		18:00 – 8:00	City Hospital	0533-86-1111
	Sundays and National Holidays	18:00 – 8:00	City Hospital	0533-86-1111
		10:00 – 18:00	The duty medical institution listed in Toyokawa Newsletter	
Dentistry Dept.	Weekdays and Saturdays	20:00 – 22:30	Toyokawa Shi Shika Iryo Center	0533-84-7757
	Sundays and National Holidays	9:00 – 11:30		

For Accident, Theft, Fire, and First Aid

Category	TEL	Responsible Dept. and Div. etc.
Crimes/Traffic Accidents	110	Police Department
Fire/Ambulance	119	Fire Department
Fire Information	0533-89-9902	
Duty Hospital Information	0533-89-0119	
Water Supply Trouble	0533-93-0153	Water Supply Maintenance Div.
Garbage Information	0533-89-2166	Waste Management Div.
Medical Service for holiday and night	0533-89-0616	Kyujitsu Yakan Kyubyo Shinryojo
Voice Mail Service in times of natural disaster	171	NTT Telephone Service
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Emergency Medical Services Information Center Telephone: 0532-63-1133

When your family doctor is absent, or you cannot take medical consultation at Kyujitsu Yakan Kyubyo Shinryojo (Sudden Illness Medical Office for Holiday and Night) or at duty medical institution, contact Emergency Medical Services Information Center. They will inform you on the appropriate nearest medical institution.

Contact for Moving

Item		Responsible Department and Div. etc.	
		City Hall	Branch Office
Things to file in City Hall or Branch Office	Resident Moving Registration (Moving-in, Moving-out, Change of Address)	Civic Affairs Div. 0533-89-2136 Prio Service Center 0533-89-9191	Ichinomiya 0533-93-3112 Otowa 0533-88-8003 Mito 0533-76-4705 Kozakai 0533-78-4068 (Except some services)
	National Health Insurance	Insurance and Pension Div. 0533-89-2135 0533-89-2164 0533-89-2177	
	National Pension System		
	The Late-stage Medical Care System for the Elderly, Medical Welfare Service (For child, single parent household etc., person with physical/mental disability, late-stage senior citizen etc.)		
	Physical Disability Certificate, Rehabilitation Certificate, Mental Disability Certificate, Disability Allowance, Disability Welfare Service Recipient Certificate	Disability Welfare Div. 0533-89-2131	
	Long-Term Care Insurance	Elder Care and Nursing Div. 0533-89-2173	
	Nursery School	Nursery School Administration Div. 0533-89-2274	
	Child Allowance	Child Rearing Support Div. 0533-89-2133	
	Motorcycle (up to 125cc)	Municipal Tax Div. 0533-89-2129	
	Elementary and Junior high Schools	School Education Div. 0533-88-8033 Child Rearing Support Div. 0533-89-2133	Ichinomiya 0533-93-3112 Mito 0533-76-4705 Kozakai 0533-78-4068
Water Supply System	Toyokawa City Water Bill Customer Center 0533-93-0151		
Contact, not in City Hall	Electricity	Toyokawa Office of Chubu Electric Power Grid 0120-988-360	
	City Gas	Chubu Gas Co., Ltd. 0533-85-7025	
	Propane Gas	Respective Dealer	
	General Subscriber Telephone	NTT (116)	
	Postal Service	Post Office 0570-029-273	
	Collect Night Soil	District Night Soil Collector	

2. Natural Disaster Prevention / Crime Prevention

Prevention for Earthquake and Natural Disaster

Crisis Management Division Tel: 0533-89-2194

In Toyokawa, Nankai Trough Earthquake is considered as one of the biggest concerns. It is called trench-type earthquake as Great East Japan Earthquake which is caused by distortion of plate covering earth. It is said that it might occur in the next 30 years with 80% of certainty and its scale would be M9.0-M9.1, seismic intensity 5-6. Also, many typhoons attack this area from summer to fall. When earthquake or typhoon hits here, public transportation might stop. Elementary and junior high schools and public facilities are designated as emergency evacuation sites in Toyokawa. If you feel danger staying at home due to the natural disaster, you can temporarily use evacuation sites. In case of evacuation order, get evacuation information using Anshin Mail, Toyokawa City Disaster Prevention App, rental home receiver etc. and evacuate to the evacuation site which is open.

■ Disaster Prevention Drill

Every year, total disaster prevention drill is conducted in Toyokawa. In addition to the participation of Toyokawa Fire Department, Police Department and Self-Defense Force, the practical drill is conducted in cooperation of voluntary organizations, such as voluntary disaster prevention societies, disaster prevention leaders and disaster prevention volunteer coordinators. The date for the total disaster prevention drill will be posted on Toyokawa Newsletter. Please have a look and understand what to do in times of disaster. September 1 is "Disaster Prevention Day". Let us participate actively in the local disaster prevention drill to protect yourself and loved ones.

■ Emergency carry-out Items

Let us prepare things of immediate need after disaster occurrence in a bag etc. The possible carry-out weight is about 15 kg for adult man and 10 kg for adult woman.

Things to prepare

Evacuee register (Fill in the form in advance.) Drinking water, Emergency Food (for 3 days), Portable radio, Flashlight with spare batteries, Plastic bags/Garbage bags, Sanitary goods, Clothes, Work gloves, Glasses, Towel, Tissue paper, Wet tissue paper, Rain gear, Winter clothing, Matches, Lighter, First-aid kit, Household medicine, Medication record book, Food wrap film, Writing materials, Newspaper, and Valuables (cash, bankbook, driver's license and INKAN), portable toilet etc.

For a household with elderly or nursing caretaker(s) etc.

Food, Disposable diapers/underwear, Medicine for chronic disease etc., Cane, False teeth, Reading glasses, Family's contact, Personal identification, Disability certificate, Mouth wash, Denture cleanser, Nursing care products, Hearing aid etc.

For a household with a pregnant woman or infant(s)

Disposable diapers, Nursing bottle/Disposable nursing bottle, Wet paper towels, Baby carrier, Breastfeeding cover, Blanket, Maternity passbook, Gauze handkerchief, Breast pad, Clothes for infant(s), Toys, Paper cups, Spoons, Health insurance certification, Copy of recipient certificate for child medication, Baby food, Powdered milk, Drinking water, Snacks and Allergy-free food etc.

■ Stockpile for Emergency

Store food for more than 3 days (if possible, for 1 week) and drinking water (3 liters per person a day), plastic bags (for garbage and filth), portable gas stove and so on at home. To store food, purchasing not only special preserved food but also food such as instant noodles, snacks and bread in addition when going shopping for daily things. It is a way of stockpile to refill what is consumed.

■ Earthquake-resistant reinforcement for housing

A massive earthquake might hit your house and cause damage to it. Get earthquake-resistant reinforcement to your house to protect your life and property.

■ Furniture fall prevention

Furniture fall can be a cause of injury and become an obstacle to evacuation. Check the safety in your house regularly.

■ TOYOKAWA ANSHIN MAIL

Toyokawa Anshin Mail is the information about disaster and city administration etc. sent by E-mail to your registered mail address of mobile phone and PC (multilingual translation). Weather information such as heavy rain, storm and Tsunami warning is automatically distributed as soon as it is announced by Meteorological Agency. Access the city website from QR code on the right and register.



■ Toyokawa City Disaster Prevention App

"Toyokawa City Disaster Prevention App" is Toyokawa city official disaster prevention app. Many kinds of information such as disaster information and broadcasting from outdoor speakers can be received by this app. Please make use of the app as "Portable Disaster Prevention Measures". From respective store, search "豊川市防災アプリ(とよかわし ぼうさい アプリ/Toyokawa Shi Bosai Apuri)" and install the app or install from the QR codes on the right.



【App Store】



【Google Play】

■ Communication method for emergency Voice Mail Service for Disaster, “171”

When a natural disaster strikes, it will be hard to communicate with a general subscriber telephone line. When you want to confirm someone's safety, use NTT's voice mail service for disaster or respective cellphone company's message bulletin for disaster.

- **How to record (within 30 seconds):** 171 → 1 → telephone number
- **How to play back message (within 30 seconds):** 171 → 2 → telephone number

■ Let us have disaster prevention meeting with your family

To prepare for earthquakes, let us talk about the way of self-protection with your family. In addition, let us check the contact methods in case of disaster occurrence when you go out for work or school etc.

- **Division of roles of family members:** Each member's role in times of earthquake
- **Check dangerous spots:** Check roof tiles and antennas. Are certain flowerpots fixed in the balcony?
- **Ensuring safe space:** Are preventive measures taken for furniture fall and glass shattering?
- **Check the emergency carry-out items:** Do you have everything you need? Check storage condition and expiration date.
- **Check contact method and evacuation site:** How to contact when your family is separated. Confirm evacuation site and evacuation route

Neighborhood Association, CHONAIKAI International and Civic Activity Division Tel: 0533-89-2165

Neighborhood association, CHONAIKAI, is conducted by the residents who live in the same area. CHONAIKAI deals with various matters such as disaster prevention, crime prevention, traffic safety, garbage collection and so on. It aims for improving welfare of the residents. It also provides the residents with daily life/public information. Let us join the neighborhood association, CHONAIKAI.

Suspicious person information Human Rights and Community Safety Division Tel: 0533-89-2149

Link to Safety and Relief Map of Aichi prefectural police is made to enable to see the latest information about suspicious person on the city website. Additionally, police stations implement “Pato Net Aichi” providing suspicious person's information etc. by E-mail in police-station units to the registered persons. For registration method etc., see the website of Aichi prefectural police.

Distribution of crime prevention information from School

Each elementary and junior high school distributes information to guardians and school guards who request it. In addition to crime prevention information, educational information is distributed.).

3. Resident Registration/Family Register

Resident Registration

Civic Affairs Division Tel: 0533-89-2136

On Basic Resident Register, each citizen's name, address, date of birth, sex and so on are recorded. When you change the address or the householder, you need to file for it. The same procedure is required to foreign residents as well.

Registration	Registration Period	Place	Necessary Items	Person to report
Moving-in from another city	Within 14 days from the day of moving-in	City Hall, Branch Office (Ichinomiya, Otowa, Mito, Kozakai) and Prio Service Center	(1) Moving-out Certificate (Issued at the previous residence place) (2) Pension Booklet (only the member) or basic pension number notification (3) Special Permanent Residence Certificate or Residence Card etc. (only foreign resident) (4) My Number Card	In person or the householder
Moving-out to another city	From 14 days prior to moving-out		(1) National Health Insurance Card (only the member)	
Changing address in Toyokawa city	Within 14 days from the day of changing address in Toyokawa and starting to live there		(2) Special Permanent Residence Certificate or Residence Card (only foreign resident)	
Change of household	Within 14 days from the day of the change		(3) My Number Card (Person who moves in Toyokawa city or moves out to another city)	

※Bring your identification (My Number Card, residence card, passport, driver's license etc.).

※Bring My Number Card since relevant information needs to be written on the card.

※In the case of application by an agent, not only a letter of proxy but agent's identification (such as My Number Card, residence card, passport, driver's license) is required.

※You can mail the moving-out notice. When you mail it, enclose ① notification form (date of moving-out, new address, address in Toyokawa, name, and daytime telephone number must be written in) ② Return-mail envelope (Put a stamp)

③ Copy of identification (such as My Number Card, residence card, passport, driver's license), ④ Seal registration certificate (Those who registered) and National Health Insurance Card (only the member), then mail it to the Civic

Affairs Division.

※Also, when you move out from Japan, the moving-out notification is necessary (If you have re-entry visa, it is not necessary.).

※Office Hour: 8:30 am – 5:15 pm (10:00 am – 5:00 pm at Prio Service Center)

No service on Saturdays, Sundays, holidays and Year-End and New Year Holidays

※Foreign resident means person with another nationality who has mid- and long-term legal stay in Japan or special permanent resident.

Registration of Birth, Marriage and so on

Civic Affairs Division Tel: 0533-89-2136

If there are any changes in your family such as childbirth, death, marriage, divorce and so on, register it to the Civic Affairs Division.

Birth Registration	Register childbirth to the Civic Affairs Division within 14 days after the birth. Bring a birth registration form with birth certificate, issued by a doctor or a midwife, INKAN, maternity passbook, and health insurance card. *It must be registered by the father or the mother of the child.
Marriage Registration	In a registration of foreign national's marriage, the procedure varies depending on the nationality. Make sure to consult with a staff member at the Civic Affairs Division in advance.
Divorce Registration	In a registration of foreign national's divorce, the procedure varies depending on the nationality. Make sure to consult with a staff member at the Civic Affairs Division in advance.
Death Registration	Bring death certificate and submit death registration form to the Civic Affairs Division. The national health insurance card and so on must be returned at the same time. It also must be reported to the consulate of the nationality of the deceased.

Residence Card (Zairyu Card)

Civic Affairs Division Tel: 0533-89-2136

Alien Registration Act was abolished in July 2012, and it turned into the Basic Resident Register system for foreign residents.

Eligibility

Person with another nationality who has mid- and long-term legal stay in Japan or special permanent resident, excluding short-term stay

How to renew a residence card

Renewing residence card etc. can be done at immigration bureau. For further information, contact immigration bureau.

※Please bring your residence card for the procedure.

Seal Registration (INKAN Toroku)

Civic Affairs Division Tel: 0533-89-2136

Eligibility

Those who are registered in the Toyokawa City Basic Resident Register, aged 15 or older and have mental capacity. Only one INKAN, seal, can be registered per person. A married couple cannot register an INKAN, seal, in common.

Required items for registration

- ① INKAN, seal (Rubber seal, chipped seal, seal whose image seems same with another family member's, or worn seal cannot be registered.)
- ② Your identification (My Number Card, residence card, driver's license, passport etc.)

Place where you can do seal registration

Civic Affairs Division, Ichinomiya, Otowa, Mito, Kozakai branch office, Prio Service Center

Various Certificates

Civic Affairs Division Tel: 0533-89-2136

Various certificates are issued (Charged). For the application, the identification (such as My Number Card, residence card, driver's license, passport etc.) is required. In case of application by an agent (For residence certificate [Jyumin Hyo], person other than the applicant or same household's family member, and for family register [Koseki Tohon] etc., person other than the applicant, its spouse, lineal ascendant, or lineal descendant), "a letter of proxy" is necessary. INKAN, seal, registration card is needed to issue Certificate of Seal Registration (For Certificate of Seal Registration, application by a third person is acceptable, and a letter of proxy is not necessary.).

Certificate Fees

Certificate	Fee
Copy of Residence Certificate (Including deleted residence record)	200 yen
Certificate of Seal Registration	
Copy of Various Registrations (Birth, Marriage, etc.)	350 yen
Various Acceptance Certificates (Birth, Marriage, etc.)	
Copy of Family Register (Koseki Tohon/Koseki Shohon)	450 yen

※Certificates above are also issued at branch offices (Ichinomiya, Otowa, Mito, Kozakai), and Prio Service Center in addition to the Civic Affairs Division.

Use issuance service at convenience store

By using My Number Card, respective certificates can be obtained with multi-functional copy machine at convenience stores throughout the country.

Eligibility: Person who has My Number Card installed with digital certificate for user certification, and has resident register or permanent address in Toyokawa.

Hour: 6:30 am – 11:00 pm (Except maintenance day)

How to use: Choose “行政サービス”(Administration Service) on the display of multi-functional copy machine, and follow the instruction guide. It is necessary to scan My Number Card, enter PIN code (four-digit number), choose certificate, and pay the fee.

Available certificate (For those who have resident register, seal registration, permanent address in Toyokawa)

- Copy of Residence Certificate (Jyumin Hyo) of the applicant or the household member: 200 yen per copy
- Certificate of Seal Registration (INKAN Toroku Shomeisho) of the applicant: 200 yen per copy
- Certificate of Family Register of all registered members or individual member (Koseki Tohon/Shohon) for the applicant and registered member: 450 yen per copy
- Copy of Family Register's Attachment (Koseki no Fuhyo) for the applicant and registered member: 200 yen per copy

※Exchanging certificate or returning the fee is not possible.

※Available certificates are latest ones, and certificates of deleted residence record (Jumin Hyo Johyo), removal from register (Joseki) etc. are not available. In case of change such as marriage and moving-in, it may take several days until certificate issuance is ready.

Branch Offices and Service Counter (except City Hall)

Ichinomiya Branch Office	Tel: 0533-93-3112	Otowa Branch Office	Tel: 0533-88-8003
Mito Branch Office	Tel: 0533-76-4705	Kozakai Branch Office	Tel: 0533-78-4068
Prio Service Center	Tel: 0533-89-9191		

Various certificates are also issued at Ichinomiya, Otowa, Mito, Kozakai branch offices and Prio Service Center. Interpretation service is available only at City Hall. If you have any difficulties to understand Japanese, please come with someone who speaks Japanese. Your identification (My Number Card, residence card, driver's license, passport and so on) is required for the application.

	Branch Offices	Prio Service Center
Place	Ichinomiya, Otowa, Mito, and Kozakai Branch	Prio Service Center (Prio Bldg. 5F)
Office Days	Monday to Friday (Closed on Saturday, Sunday, holiday, Year-End and New Year Holidays)	Every day (Except Prio's day off, Year-End and New Year Holidays)
Office Hours	8:30 am – 5:15 pm	10:00 am – 7:00 pm (Until 5:00 pm for Change of Address)

Provided Service	Branch Office	Prio Service Center
Copy of Residence Certificate (Including deleted residence record)	○	○
Certificate of the registered matters in the Residence Certificate	○	○
Seal Registration	○	○
Certificate of Seal Registration	○	○
Copy of Tohon/Shohon of Family Register/Family Register Removal, Family Register Attachment (Including deleted residence record)	○	○
Resident Move Registration (※1)	○	○
Filing for Family Register (※2)	○	○
Income Certificate, Tax Exemption Certificate	○	○
Taxation Certificate for Resident Tax, Real-Estate Tax etc.	○	○
Tax Payment Certificate for Resident Tax, Real-Estate Tax etc.	○	○
Payment of Municipal Taxes	○	○
Tax Payment Certificate for Light Vehicle, KEI	○	○ (Only with payment slip)
Re-issue of National Health Insurance qualification confirmation form/Notification of qualification information	○	×
Re-issue of the Late-Stage Medical Care for the Elderly qualification confirmation form	○	×
Re-issue of Medical Welfare Beneficiary Certificate etc.	○	×
Re-issue of Long-Term Care Insurance Certificate etc.	○	×
Payment for water, sewer, agricultural community drainage facilities, beneficiary charges/share of expenses	○	×
Purchase of Oversized Garbage Sticker	○	○
Nursery Fee, Part-time Nursery Fee, Jido Club Fee	○	○

(○...Available ×...Not available)

(※1) Office hours: 8:30 am (from 10:00 am at Prio Service Center) – 5:00 pm on weekdays. Not available on Saturdays, Sundays, and National Holidays.

(※2) Except the office hours (8:30 am – 5:15 pm) on weekdays, you can only receive the document. (Branch offices are available only during office hours.)

My Number (Individual Number) Card

Civic Affairs Division Tel: 0533-89-2136

Since January 2016, the issuance of My Number Card has started. My Number Card is issued by the person's application and can be used as official ID document for the proof of individual number and the person's identification. It is an IC card with which a person can receive various administrative services.

◎You can select application method.

	Application Method	Necessary Items
①	Post	ID photo (taken within 6 months), Application form, Envelope
②	Smartphone	Application form, Smartphone, Digital face photo
③	PC	Application form, PC, Digital face photo
④	ID Photo Machine	Application form, Fee for the photo ※The photo machine with Myna-chan (official character) is for the service.

※In case that a child under 1 year old applies, My Number Card without face photo is issued. Therefore, a face photo or a digital face photo is not necessary.

※It will take 1.5 – 2 months when “Issuance Notification” is delivered from your municipality. The applicant in person is requested to come with necessary documents written on the Issuance Notification to receive My Number Card.

※If application form for issuance is not at hand, it can be re-issued at the municipality of your residence certificate.

Necessary things to bring

- My Number Card Issuance Notification (Post card enclosed with information leaflet)
- Notification Card (Only those who have it)
- My Number Card which is close to expiration date (Charge will occur if you cannot bring it.)

[ID document]

①	Official public ID document with face photo Ex: Driver's license, residence card (with face photo), passport, special permanent resident certificate etc.
②	ID document with applicant's name and address, or name and date of birth Ex: Health insurance certificate, certificate of qualification confirmation, certificate of long-term care insurance, pension booklet, employee ID, student ID etc.

One of ① or two of ② will be necessary to receive My Number Card.

※**About ID document**

- ID document whose name and address are the latest ones corresponding to the person's residence certificate
- Expired documents cannot be used for the person's ID.
- Please show original documents.

4. Tax/Tax Certificates

Resident Tax

Municipal Tax Division Tel: 0533-89-2129 Municipal Tax Collection Division Tel: 0533-89-2162

Resident tax consists of prefectural resident tax and municipal resident tax. The amount of resident tax is calculated based on the income of the previous year. The resident tax is paid to the office of the municipality where you lived on January 1. If you work for a company, this tax is withdrawn from your salary. However, if you do not work for a company and you run your own business, a tax payment slip is sent to you from the city hall in June.

Light Vehicle Tax

Municipal Tax Division Tel: 0533-89-2129 Municipal Tax Collection Division Tel: 0533-89-2162

The light vehicle tax is imposed on those who possess a motorized bicycle, light vehicle, small-sized special motor vehicle or small two-wheeler vehicle with regular parking place in Toyokawa on April 1 every year. Payment slip is sent around the middle of May.

※For automobile tax (which is a prefectural tax imposed on those who possess standard-sized cars etc.), payment slip is sent around the beginning of May, and you pay at financial institution, convenience store etc.

Payment method: Resident Tax, Light Vehicle Tax, and Real-Estate Tax

Municipal Tax Collection Division Tel: 0533-89-2162

You can pay the tax at the designated financial institutions (Toyokawa Shinkin Bank, Mitsubishi UFJ Bank, Himawari Nokyo, Bank of Nagoya, Toyohashi Shoko Shin-yo Kumiai, Gmagori Shinkin Bank, Toyohashi Shikin Bank, Okazaki Shinkin Bank, Tokai Rodo Kinko, Japan Post Bank [Limited to Aichi, Gifu, Mie, and Shizuoka prefecture.]), City Hall, Ichinomiya, Otowa, Mito, and Kozakai Branch Office, Prio Service Center, and designated convenience stores (only for an amount not over 300,000 yen).

In case of the payment slip with eL-QR, you can pay at the counter of nationwide financial institutions providing eL-QR service, or you can make a cashless payment by credit/internet banking/smartphone etc.

If you have an account at a financial institution designated by the city, you can request the account transfer for tax payment. Bank account transfer is recommended to save your time for the payment. For requesting bank account transfer, bring your bankbook and seal (INKAN) used to open your account, to the designated financial institution where you have an account.

Reduction/Exemption and Due Date Extension of Resident Tax/Light Vehicle Tax/Real-Estate Tax

Municipal Tax Division Tel: 0533-89-2129 Property Tax Division Tel: 0533-89-2130
Municipal Tax Collection Division Tel: 0533-89-2162

When a taxpayer meets the following conditions, reduction/exemption and due date extension of **resident tax/light vehicle tax/real-estate tax** might be accepted.

Resident Tax: The taxpayer is on welfare, or he/she is notably facing financial difficulties without income.

Light Vehicle Tax: The vehicle owned by person with physical disabilities etc., the vehicle remodeled for the use of person with physical disabilities.

Real-Estate Tax: The taxpayer is on welfare or a victim of disaster.

Due Date Extension of Tax Payment: The taxpayer cannot pay the tax by the due date because of illness or injury of the taxpayer or its family member sharing the same livelihood, or loss of property caused by disaster/theft etc.

Please cooperate to pay the tax by the due date.

Late payment charge might be added for overdue tax payment, such as **resident tax, light vehicle tax, and real-estate tax**. If the tax remains unpaid, your property might be seized. Please cooperate to pay the tax by the due date.

Certifications regarding Resident Tax/Light Vehicle Tax/Real-Estate Tax

Property Tax Division Tel: 0533-89-2130 (Municipal Tax Division Tel: 0533-89-2129
Municipal Tax Collection Division Tel: 0533-89-2162)

Type of Certification		Fee	ID Confirmation	Place for issue		
				City Hall	Branch Office	Prio Service Center
◎	Income Certificate (Shotoku Shomeisho)	200 yen	Necessary	○	○	○
◎	Taxation and Income Certificate (Kazei Shotoku Shomeisho)	200 yen	Necessary	○	○	○
◎	Tax Exemption Certificate (Hikazei Shomeisho)	200 yen	Necessary	○	○	○
◎	Tax Payment Certificate (Nozei Shomeisho)	200 yen	Necessary	○	○	○
◎	Tax Payment Certificate (Corporate Municipal Tax) (Nozei Shomeisho <Hojin Shimin Zei>)	200 yen	Necessary	○	×	×
	Tax Payment Certificate for Light Vehicle Tax (for use in car inspection) (Nozei Shomeisho<Kei Jidosha Zei>)	0 yen	Not necessary	○	○	○
◎	Certificate of Non-overdue Tax Payment (Taino no Nai Shomeisho)	200 yen	Necessary	○	×	×
◎	Certificate of Real-Estate Valuation with Description of Tax Imposition Rate (Kotei Shisan Koka Shomeisho)	200 yen	Necessary	○	○	×
◎	Certificate of Real-Estate Valuation (Kotei Shisan Hyoka Shomeisho)	200 yen	Necessary	○	○	×
◎	Certificate of Real-Estate Ownership (Kotei Shisan Shoyu Shomeisho)	200 yen	Necessary	○	○	×
◎	Real-Estate Register Book classified by owner as well as Tax Ledger (Nayose Cho Ken Kazei Dai Cho)	200 yen	Necessary	○	×	×
◎	Certificate of Location (Shozai Shomeisho)	200 yen	Necessary	○	×	×

(O... Available x... Not available)

※For certifications with ◎, the applicant in person or family/relative members in the same household can apply.

Person other than afore-mentioned people needs the applicant's agreement statement or a letter of proxy.

※About Tax Payment Certificate for Light Vehicle Tax, confirm the address, name, and vehicle number of the tax debtor.

※For ID confirmation, please bring official ID document such as My Number Card, driver's license, health insurance certificate, and residence card to protect personal information.

5. Education/Child-Rearing

Nursery School/Certified Kodomo-en (category 2 and 3)/Small Childcare Establishment

Nursery School Administration Division Tel: 0533-89-2274

To enter nursery school for next school year, the application is accepted around beginning-middle of October every year. The eligible child must have the following guardians who cannot take care of the child during daytime. (1) Having a job outside the home. (2) Having a job at home except for housework. (3) 8 weeks before and after childbirth (in case of multiple pregnancy, 14 weeks before childbirth). (4) Having disease or mental/physical disability. (5) Giving care to, or nursing a family member in the same household constantly. (6) Recovering from disaster. (7) Looking for a job (only for the first 3 months of the enrollment). (8) Going to vocational training school or university. (9) Other: The necessity of childcare is recognized by the mayor. Other than above-mentioned cases, applications are accepted at any time.

Kindergarten/Certified Kodomo-en (category 1)

Nursery School Administration Division Tel: 0533-89-2274

There are 5 private kindergartens and 3 certified Kodomo-en in Toyokawa. Applications for enrollment are accepted in October every year. Please apply for enrollment by using application forms which are available at kindergartens etc.

Elementary School**School Education Division (Ottawa Branch Office) Tel: 0533-88-8033**

Eligible children are aged 6, born between April 2 and April 1 the following year. Guidance of medical checkup for new students, and school entrance notifications are sent to the guardians from the Board of Education.

■ Medical checkup for new students:

Notification is sent around September in the previous year of enrollment. Please have a medical checkup on the designated date and at the designated elementary school.

■ School enrollment notification:

School enrollment notification is sent by the end of January of the year in which the child enters the elementary school.

Junior High School**School Education Division (Ottawa Branch Office) Tel: 0533-88-8033**

School enrollment notification is sent through respective elementary school to a guardian of the child who is going to enter junior high school. If you require that your child enter a national or private junior high school, or special needs school, please inform the child's homeroom teacher on it.

Transfer of Elementary and Junior High School**School Education Division (Ottawa Branch Office) Tel: 0533-88-8033****Transfer from a school in Toyokawa to a school outside of Toyokawa**

Get the document for transfer at school which your child currently goes to. After the moving and resident registration, submit the document to the Board of Education of the school district there.

Transfer from a school to another school in Toyokawa

Get the document for transfer at school which your child currently goes to. After the moving and resident registration, submit the document to the School Education Division, the Child Rearing Support Division, Ichinomiya, Mito, or Kozakai Branch Office.

Transfer from a school outside of Toyokawa to a school in Toyokawa

After the resident registration, submit the document for transfer received from the previous school to the School Education Division, the Child Rearing Support Division, Ichinomiya, Mito, or Kozakai Branch Office.

Jido Club**Child Rearing Support Division Tel: 0533-95-0250**

This project provides after school childcare for elementary school students whose guardians are not at home due to work and so on.

【Date and Hour】

Week days: Until 6:00 pm / Spring, Summer and Winter Holidays: From 8:00 am to 6:00 pm. If you require, it is available until 7:00 pm. (In the case, application is necessary.) ※There are exceptions partially (Closed on Saturdays, Sundays, national holidays in April and May, Obon holidays, and Year-End and New Year Holidays).

【Eligibility】

Elementary school students whose guardians are not at home after school

【Fee】

The monthly fee is 7,500 yen (13,000 yen in August) (If you require overtime childcare, 1,000 yen is added each month.). ※There are exceptions partially.

【Application】

Fill in the designated application form and submit it to the Child Rearing Support Division. Regarding the Jido Club operated by the Guardian Association (Mochinoki, Skip, Friend, Flap, Kids, Sakura, and Tsubame), directly apply to each club.

Child Allowance, JIDO TEATE**Child Rearing Support Division Tel: 0533-89-2133**

Child allowance is paid to a person who has custody of, or raises a child up to the first March 31 after the child becomes 18 years old. Application at the counter is necessary for receiving Child Allowance.

【Sum of the payment】

Under 3 years old: 15,000 yen per month / 3 years old and older up to the end of 18-year-old fiscal year: 10,000 yen per month (From the 3rd child, 30,000 yen)

【In the following cases, the report is necessary.】

- (1) When the number of children increased due to birth and so on.
- (2) When you stop raising children or live separately.
- (3) When you change the address, name, bank account and so on.

■ Application for Child Allowance, JIDO TEATE

Application is available at the Child Rearing Support Division, Ichinomiya, Ottawa, Mito, and Kozakai Branch Office.

When you suspect child abuse, contact the number below for report or consultation.

Dial for Child Consultation Center (Child Abuse): 189 *or the Child Rearing Support Division: 0533-89-2133

Child Health Consultation**Health Center (Hoken Center) Tel: 0533-89-0610**

Child Health Consultation is available (Pregnancy – 15-year-old child).

6. National Health Insurance

National Health Insurance

Insurance and Pension Division (National Health Insurance Benefit Section) Tel: 0533-89-2135
(National Health Insurance Premium Section) Tel: 0533-89-2118

The purpose of this public medical insurance is mutual aid that the insured persons pay money (premium) in advance and spend the money for medical care charge. Those who have a residence certificate in Toyokawa, except a person who is on welfare or the insured person of other health insurance, must join the National Health Insurance.

Application for joining National Health Insurance is recommended as soon as you become eligible.

The day of joining National Health Insurance is the day of moving in, the day of leaving welfare benefit plan, or the day when you lost qualification of social insurance and so on. It is not the day when you file for it. Please do your filing **within 14 days** of the occurrence of reason for applying for the qualification. If the filing is late, the insurance service is not available for that period, but the insurance premium occurs from that point of time (2 years maximum), and the medical expense during this period needs to be fully covered by the person.

Procedure for National Health Insurance, NHI

The procedure is required within 14 days of the following occasions.

Registration List for National Health Insurance, NHI		
Occasion		Required Item
Joining NHI	Moving-in Toyokawa City	Residence Card, Passport, Moving-out Certification from another municipality
	Leaving Social Health Insurance	Residence Card, Passport, Certification of Leaving Social Health Insurance
	Giving Birth	Residence Card, Passport, Birth Registration Certificate
	Leaving Welfare Benefit Plan	Residence Card, Passport, Notification of Leaving Welfare Benefit Plan
Leaving NHI	Moving-out of Toyokawa City	Residence Card, Passport, Qualification Confirmation Form (Only the person who has it)
	Joining Social Health Insurance	Qualification Confirmation Form (Only the person who has it), things indicating information on the company's health insurance certificate
	Death	Qualification Confirmation Form (Only the person who has it), Bank Book
	Becoming a Welfare Recipient	Qualification Confirmation Form (Only the person who has it), Notification of Welfare Benefit Recipient
Others	Changing address, name, or household	Qualification Confirmation Form (Only the person who has it)
	Lost or unusable Qualification Confirmation Form	ID (Residence Card etc.), Unusable Qualification Confirmation Form
	A child is moving out for his/her education at school etc. to another municipality	Qualification Confirmation Form (Only the person who has it), copy of Student Registration Certificate or Student ID Card

※For the registration, householder's, and applicant's My Number (individual number card or notification card etc.) is also required. When you join National Health Insurance (NHI hereafter), My Number of your family member who is already joining NHI, is also required.

※When you join social health insurance at your working place etc., NHI cannot cover your medical expenses from the day of obtaining eligibility for social health insurance. Please be aware that if you used NHI, that part of medical expense needs to be paid back.

Insurance Premium

National Health Insurance premium is determined in August based on the previous year's income and the number of subscribers. The premium is divided in eight-time payment. All the related payment notification will be mailed to the householder who is a tax debtor. For person aged 40-64, insurance premium for nursing-care is added to insurance premium of medication / support for late-stage senior citizens. Reduction of the insurance premium is available if the household's previous total annual income does not reach the standard. There is also a system for reduction/exemption of the insurance premium.

Available benefits and allowances of NHI, National Health Insurance

If you show your NHI card at the counter in a hospital, you pay 20-30% (the rate depends on your age) of your medical fee and NHI covers the rest of the fee. If you apply, you can receive medical expenses, high-cost medical care benefits, transportation benefits, childbirth lump-sum allowance, funeral benefits and additional medical support benefits for tuberculosis.

7. National Pension/Long-Term Care Insurance

National Pension (Kokumin Nenkin)

Insurance and Pension Division (National Pension Section) Tel: 0533-89-2177

Everyone who lives in Japan aged between 20 and 59 is obliged to join the National Pension Program. This program provides basic pension to the elderly, the disabled due to disease or injury, and widows/widowers etc. to help them financially. When you become 20 years old, "Information on joining National Pension", "Notification on basic pension number", "Payment slips of National Pension premium" etc. are sent to you from the Japan Pension Service within 2 weeks approximately.

Pension Premium

The amount of pension premium is fixed and amended every year regardless of income and age etc. of the insured person. Some reduction systems are available for persons who have difficulties with the payment. Payment slips are sent from Toyokawa Pension Office (Tel: 0533-89-4042). In the case of advance payment and bank account transfer, reduction is also available.

Employees' Pension

The Employees' Pension Scheme has been designed to add the benefit to that of the National Pension, for the life after retirement. When you are employed by a company or an organization, you join this program. The premium is paid half and half by the employer and the subscriber.

Lump-Sum Withdrawal

You can receive some amount of lump-sum withdrawal when you go back to your country. The application form is available at Toyokawa Pension Office. Fill in the form and send it to the Japan Pension Service within two years after you left Japan. However, when you leave Japan with re-entry permission, you cannot apply for a lump-sum withdrawal within the valid term of the re-entry permission or during stay.

Long-Term Care Insurance (Kaigo Hoken)

Elder Care and Nursing Division Tel: 0533-89-2173

Long-Term Care Insurance System (Kaigo Hoken)

This is a system of insurance to support people who require care with entire society.

Eligibility

People aged 65 and older (Category 1 insured persons)

People aged 40-64 covered by a health insurance program such as company's health insurance and National Health Insurance (Category 2 insured persons)

Insurance Premium of Long-Term Care Insurance

People aged 65 and older (Category 1 insured persons): The insurance premium is deducted from pension benefit (old age/retirement/disability/survivor's pension), or paying by payment slip or bank account transfer is required.

People aged 40-64 (Category 2 insured persons): The insurance premium is determined based on the calculation method of the person's medical insurance and collected together with the health insurance premium.

Long-Term Care (Long-Term Care Prevention) Service

Long-Term Care Service is provided to a person who is certified as care level 1 to 5 (The level 5 is the severest.).

Long-Term Care Prevention Service is provided to a person who is certified as support level 1 or 2. This service aims to stabilize and improve support level 1 & 2 person's functioning.

8. Housing/Water Supply

Housing

Building Division Tel: 0533-89-2144

■ Application for Municipal Housing, SHI-EI JUTAKU

【Eligible Applicants】

- (1) The applicant has a residence or working place in Toyokawa.
- (2) The applicant has a family who is living together or will live together with the applicant (Common-law marriage and fiancé[e] are included.).
- (3) It is apparent that the applicant and its family currently have housing problem.
- (4) The applicant's income meets the requirement income standard in the bylaw of Public Housing.
- (5) The prospective residents do NOT belong to any crime syndicates.

【Periodic Application】

The periodic application is announced on "Toyokawa Newsletter" of April 1, July 1, October 1 and January 1 edition, and the city website. The residents are selected by lottery after application.

【Occasional Application】

This means first-come-first-served application. For further information, contact the Building Division.

■ Application for Prefectural Housing, KEN-EI JUTAKU

There are two ways; first-come-first-served basis and lottery.

1) Application for first-come-first-served basis

Application Period: March-June, July-October, November-February

Application Method: Bring the necessary documents to each prefectural housing management office.

2) Application for lottery

Application Period: January, May, September

Application Method: By postal mail

【Eligible Applicants (In General)】

- (1) The applicant has a family who is living together or will live together with the applicant (Common-law marriage and fiancé[e] are included.).
- (2) It is apparent that the applicant and its family currently have housing problem.
- (3) The applicant's income meets the requirement income standard in the bylaw of Aichi prefectural housing.
- (4) The applicant (including the family members who are living with the applicant) does NOT belong to any crime syndicates.
- (5) The applicant has no unpaid house rent, compensation for damages and other unpaid expenses of prefectural housing contract.

※The application form is available at the Building Division in Toyokawa City Hall (North Bldg. 4F). Depending on the situation, more documents might be required. In addition to "In General", there are categories of "Welfare" and "Closer Living Arrangement". For further information, contact the place below.

【Contact】

Mikawa Jutaku Kanri Jimusho, Higashi Mikawa Branch Office

Address: 〒440-0801 Toyohashi-shi, Imabashi-cho 6 banchi, Ken Higashi Mikawa Kensetsu Jimusho 1F

Tel: 0532-53-5616

Water Supply	Toyokawa City Water Bill Customer Center (Payment)	Tel: 0533-93-0151
	(Water Supply Equipment)	Tel: 0533-93-3216

Report on water service

【For use of water service】

- (1) Start of water use or halt of water use
- (2) Changing the address to which notification on payment is sent
- (3) Changing water service user

(Contact) Toyokawa City Water Bill Customer Center (Payment) Tel: 0533-93-0151

【For water supply equipment】

- (1) Changing ownership of water service

(Contact) Toyokawa City Water Bill Customer Center (Water Supply Equipment) Tel: 0533-93-3216

Payment of Water Charge

Water is metered once in two months and the water charge is billed in the following month of the metering. For the payment, bank account transfer, or notification on payment (payment slip) is available (Payment by credit card is not acceptable.).

Water Leak

When you need to fix water leaking in your house, contact a plumber designated by the city (You have to pay the expenses.). About designated plumbers, see the city website. For underground water leakage etc., water which leaked may be partially reduced for the water bill calculation (Reduction for all the leaking period is not possible.). For more information, contact Toyokawa City Water Bill Customer Center (Payment) (Tel: 0533-93-0151).

9. Garbage

Type of Garbage and Garbage Collection Days	Waste Management Division	Tel: 0533-89-2166
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Please correctly sort out garbage and put it at garbage station of your residential area from sunrise by 8:30 am on the garbage collection day following the disposal rules.

The garbage collection day is determined in each school district and community. Confirm the place where the garbage collection site is. First, let's confirm in which district your house is.

The Waste Management Division provides Rules for Separation of Household Garbage and Recyclables and How to Put Them (In 6 languages: Portuguese, Spanish, English, Chinese, Vietnamese, and Indonesian) and distributes Garbage Separation App (In 4 languages: Portuguese, English, Chinese, and Vietnamese) where rules are explained for separation of burnable garbage, non-burnable garbage, hazardous garbage, recyclables (plastic bottles, cans etc.), and oversized garbage, and how to put them.

【Burnable Garbage】 (twice a week) ※Put the garbage in a designated bag of burnable garbage.

Food garbage (Drain the garbage off.), wood waste, plastic containers, Styrofoam and so on.

【Non-burnable Garbage】 (twice a month) ※Put the garbage in a designated bag of non-burnable garbage.

Ceramics, small home electrical appliances (such as hot pot and steam iron), kitchen knives, sheet glass, umbrellas,

light bulbs and so on

【Hazardous Garbage】 (Once or twice a month, it varies depending on the region.) ※Put them directly in the box without using a bag.

Spray cans, gas lighters, fluorescent tubes, mercury thermometers, batteries, rechargeable batteries, button batteries
【Recyclables】 (once a week) ※For paper, used clothes, towels, and white Styrofoam trays, do not put them on rainy day.

Metal items, cans, bottles, paper, used clothes, towels, plastic (PET) bottles, white foam trays

Garbage Separation App “San Aru (3R)” (In 4 languages : Portuguese, English, Chinese, and Vietnamese)

It is a free app for easy use with functions for searching garbage collection days, how to separate, and letting you know recyclables and garbage collection days. (Communication fee is to be paid by the user.)



【App Store】



【Google Play】

Oversized Garbage Disposal

Waste Management Division Tel: 0533-89-2166

① Direct Carried-in (Free of charge)

Directly carry oversized garbage into SODAIGOMI UKETSUKE CENTER, Large Trash Drop-off Site.

【SODAIGOMI UKETSUKE CENTER, Large Trash Drop-off Site】

Location: Toyokawa-shi, Chigiri-cho, Kaminishinoya 61-1

Tel・FAX: 0533-89-2174

Collection day: Every day (excluding December 31 - January 3)

Collection hour: 9:00 am – 4:30 pm

※When you discard home electric appliances (TVs, air-conditioners, washing machines, cloth dryers, refrigerators, and freezers), in principle, they must be returned to the stores etc. where you purchased them. In case of bringing them to SODAIGOMI UKETSUKE CENTER, please buy Home Appliance Recycle Ticket at post office. In addition, transportation fee to the designated place is necessary.

※You can take them directly to the designated place. (Transportation fee 520 yen is not necessary.)

② Individual Garbage Collection (Charged)

If it is difficult to take oversized garbage to SODAIGOMI UKETSUKE CENTER, staff will come to pick it up on your residential site by the road. The fee is 1,050 yen per item.

※For home electric appliances, 2,100 yen and Recycle Ticket per item are needed.

※You need to make a reservation (Tel・FAX: 0533-89-2174) at least 5 days before the collection day.

※Please buy “SODAIGOMI sticker” by the collection day, stick it on the oversized garbage, and put the garbage on your residential site by the road in the morning of collection day.

■**Places where you can buy SODAIGOMI sticker:** The Waste Management Division, branch offices, Prio Service Center, JA Toyokawa head quarter and its branch offices, DCM Toyokawa Higashi, Toyokawa Nishi, Toyokawa Masaoka, DCM At Home Ko, and Coop Suwa

Small truck rental system for carrying garbage (Charged)

Waste Management Division Tel: 0533-89-2166

Small truck rental system is available for carrying household garbage, recyclables etc. to the city's designated facilities (SODAIGOMI UKETSUKE CENTER, Sangatsuda Final Disposal Center, Cleaning Factory, Recycling Facilities and so on) (A truck with automatic transmission). For details, contact the Waste Management Division (Tel: 0533-89-2166).

The service is not available for carrying garbage occurring from business activities or transporting things for moving.

Available day: Every day (excluding December 31 – January 3)

Fee: 300 yen per rent (Including insurance and fuel fee)

Available Hour: ① 9:00 am – noon ② 1:00 pm – 4:00 pm

10. Public Facility List

Facility Name		Address	Telephone
Cultural, Sports, Athletic and Training Institutions • Parks	Sakuragaoka Museum	Sakuragaoka-cho 79-2	0533-85-3775
	Cultural Hall	Daida-cho 1-20-4	0533-84-8411
	Otowa Cultural Hall (Windia Hall)	Akasaka-cho Matsumoto 250	0533-88-8010
	Mito Cultural Hall (Heartful Hall)	Mito-cho Hiroishi Higurashi 146	0533-76-3720
	Kozakai Cultural Hall (Freuden Hall)	Ina-cho Araya 97-2	0533-78-3000
	Central Library (Geo Space) Regional Information Library	Suwa 1-63	0533-85-5536
	Otowa Library	Akasaka-cho Nishiura 47-1	0533-80-1355
	Mito Library	Mito-cho Hiroishi Higurashi 146	0533-56-3538
	Ichinomiya Library	Kaminagayama-cho Konakobara 1-500	0533-93-6069
	Kozakai Library	Shuku-cho Kodoji 40	0533-72-2169
	Museum of History, Pine Tree Lined Street of Goyu	Goyu-cho Miyoshi 183	0533-88-5120
	Sinto Heart Arena (Gymnasium)	Suwa 3-246	0533-86-5175
	Gymnasium for Martial Arts	Yawata-cho Yagoro 105	0533-84-5757
	OKAKEN Athlete Field (Track-and-Field Stadium)	Suwa 1-80	0533-55-6152
	Kozakai B&G Marine Center	Shinozuka-cho Suyashita 97	0533-73-1850
	Municipal Soccer Stadium	Ogi-cho Yama No Oku 162-1	0533-88-8036
	Mito Gymnasium	Mito-cho Hiroishi Higurashi 148	0533-76-2821
	Miyukihama Mini Golf Course	Mito-cho Miyukihama 1 Go Chi 1-28	0533-76-2591
	Kashiwagihama Mini Golf Course	Hirai-cho Yoshizoe 10-1	0533-72-2770
	Otowa Athletic Park	Hagi-cho Kuchisaruda 1	0533-88-6977
	Kinro Fukushi Kaikan	Shinmichi-cho 1-1-3	0533-84-6515
	Community Hall, Fureai Koryu Kan (Spa “Hongu-No-Yu”)	Kaminagayama-cho Hongushita 1-1685	0533-92-1880
	Akatsukayama Park	Ichida-cho Higashi Tsutsumiue 1-30	0533-89-8891
	Mikawa Kokubun Niji-Temple Historical Museum and Park (Mikawa Tenpyo no Sato Museum)	Yawata-cho Ninji 127-1	0533-88-5881
	Higashi Mikawa Furusato Park	Goyu-cho Takigairi 11-2	0533-87-9301
	Toyokawa Center of Peace Exchange	Honohara 3-13-2	0533-95-3069
	Ohashiya (former traditional inn “Koiya”)	Akasaka-cho Benisato 127-1	0533-56-2677
Environmental Sanitation Facilities	Ichinomiya Water Filtration Plant	Ichinomiya-cho Nishiki 28	0533-92-1616
	Prefectural Toyokawa Water Filtration Plant	Hirao-cho Gotanda 26-30	0533-87-3868
	Cleaning Factory	Hirao-cho Oyazaka 50	0533-87-4010
	Sangatsuda Final Disposal Center	Chigiri-cho Sangatsuda 61-1	0533-83-2040
	Funeral Hall (Cremation)	Mito-cho Toyosawa Hikitsuru 80-1	0533-77-2277
	Large Trash Drop-off Site	Chigiri-cho Kaminishinoya 61-1	0533-89-2174
	Recycling Facilities	Nagakusa-cho Misasaki 28-1	0533-56-8878

Facility Name		Address	Telephone
Welfare and Medical Facilities	Health and Welfare Center (Ikamaikan)	Kaminagayama-cho Hongushita 1-1685	0533-92-1388
	Social Welfare Hall (With Toyokawa)	Suwa 3-242	0533-83-5211
	East Area Welfare Consultation Center	Toshin-cho 33-1	0533-85-6110
	East Area Welfare Consultation Center Ichinomiya Branch	Kaminagayama-cho Hongushita 1-1685	0533-93-0801
	West Area Welfare Consultation Center	Ko-cho Shimogahara 61-2	0533-88-8005
	West Area Welfare Consultation Center Otowa Branch	Akasaka-cho Sebaishi 1	0533-88-5940
	West Area Welfare Consultation Center Mito Branch	Mito-cho Hiroishi Tochigatsubo 88	0533-77-1502
	South Area Welfare Consultation Center	Yamamichi-cho 2-49	0533-89-8820
	South Area Welfare Consultation Center Kozakai Branch	Kozakai-cho Obori 10	0533-78-4584
	North Area Welfare Consultation Center	Hirao-cho Oyazaka 36	0533-88-7260
	North Area Welfare Consultation Center Daida Branch	Suwa Nishimachi 2-158-1	0533-89-8070
	North Area Welfare Consultation Center Kanaya Branch	Kanaya Motomachi 2-53-1	0533-85-6258
	Child Rearing Support Center	Suwa 3-300	0533-89-1398
	Health Center (Hoken Center)	Hagiyama-cho 3-77-1	0533-89-0610
	Child Development Consultation Center	Mito-cho Hiroishi Tochigatsubo 88	0533-56-8733
	Emergency Dental Treatment Center	Suwa 3-242-3	0533-84-7757
	Toyokawa City Hospital	Yawata-cho Noji 23	0533-86-1111
	Sudden Illness Medical Office for Holiday & Night	Hagiyama-cho 3-77-1	0533-89-0616
Other Municipal Facilities	Yane no Nippo Hall Toyokawa (Municipal Event Hall)	Suwa 3-300	0533-89-3000
	Toyokawa Volunteer & Civic Activity Center Prio	Suwa 3-300	0533-89-9070
	Toyokawa International Association (TIA)	Shinmichi-cho 1-1-3	0533-83-1571
	Toyokawa Tourist Association	Suwa 3-133 (Prio Bldg. 5F)	0533-89-2206
	Toyokawa Cultural Association	Sakuragaoka-cho 79-2	0533-89-7082
	Toyokawa Child Education Association	Shinmichi-cho 1-1-3	0533-89-2134
	Toyokawa Human Resource Center for Elderly	Kanaya Nishimachi 3-1	0533-84-1851
	Home Medical Care Support Center	Suwa 1-1 (in the Elder Care and Nursing Division)	0533-56-7011
	Suwa Public Parking Lot	Suwa 3-130・3-135	0533-89-3000
	Parking Lot at Toyokawa Station East	Toyokawa-cho Hedori 4-4	0533-86-4047
	Fire Department	Suwa 3-219	0533-89-0119
Other National and Prefectural Facilities	Toyokawa Police Department	Suwa 3-245	0533-89-0110
	Toyokawa Public Health Center (Hokenjo)	Suwa 3-237	0533-86-3188
	Fire Department Command Center (Located in Toyohashi Naka Fire Department)	Toyohashi-shi Higashi Matsuyama-cho 23	0532-51-2075
	Japan Post Co., Ltd., Toyokawa Post Office (counter service)	Suwa 1-57	0570-029-273
	Japan Post Co., Ltd., Toyokawa Post Office (delivery service)	Suwa 1-57	0570-029-273
	Higashi Mikawa Driver License Center	Kanaya Nishimachi 2-7	0533-85-7181
	Nagoya Legal Affairs Bureau, Toyokawa Branch	Kanaya Nishimachi 3-3	0533-86-2097
	Nagoya Legal Affairs Bureau, Toyohashi Branch	Toyohashi-shi Daikoku-cho 111	0532-54-9278
	Hello Work Toyokawa	Chitose Dori 1-34	0533-86-3178
	Toyokawa Pension Office	Kanaya-cho 32	0533-89-4042
	Toyokawa Chamber of Commerce and Industry	Toyokawa-cho Hedori 4-4	0533-86-4101
	Ground Self-Defense Force, Camp Toyokawa	Honohara 1-1	0533-86-3151
	Nagoya Regional Immigration Bureau	Nagoya-shi Minato-ku Shoho-cho 5-18	052-559-2150
	Nagoya Regional Immigration Bureau, Toyoyashi Office	Toyohashi-shi Jinno Futo-cho 3-11	0532-32-6567